

QUALITY — INTEGRITY — VALUE

CHRISTOPHER'S, INC.

EST. 1993
THE LEADER IN TEXTILE CARE SERVICES & PRODUCTS

FIVE STAR RATING



HOW DO OUR CLIENTS RATE US?

After every job, our clients are sent the reply card below. Every effort is made to respond to clients whose comments are less than 'Excellent'.

- Excellent.....Some spots – old spots – still remain in living room wool carpet as I reported on the day after cleaning. Would appreciate their checking these when they are in this area – as we agreed.
- Excellent.....Very good service, very pleasant workman
- Excellent.....David was very polite & professional and fast!
- Excellent.....Polite, professional – Great Job!
- Excellent.....Anthony was very professional & extremely helpful.
- Excellent.....Prompt & did a good job.
- Excellent.....Anthony did a very good job for me. My very spotted rug looks so much better. I am very pleased.
- Excellent.....Fort is always fantastic. Thank you for helping me keep up after 3 little ones and a cat!
- Excellent.....Arrival on time worked efficiently carpet looks great.
- Excellent.....Fort is very knowledgeable about our fabrics and carpets. Sympathizes with me about the world's least practical color! Fort is a "nice guy" to have in our home!
- Excellent.....<no comment>
- Excellent.....He was very professional & did a nice job.
- Excellent.....<no comment>
- Excellent.....Another excellent job! Thank you.
- Excellent.....He arrived precisely on time and he worked efficiently & well
- Excellent.....Fort did a great job as always!
- Excellent.....The rugs look great and the guys were lovely! Thanks
- Excellent.....Great as usual
- Excellent.....<no comment>
- Excellent.....<no comment>
- Excellent.....<no comment>
- Excellent.....Fort always does great work. Big Thank you
- Excellent.....As always, superb
- Excellent.....<no comment>
- Excellent.....<no comment>
- Excellent.....Plus, another person came the next day to redo a spot (that was actually okay) and get a spot missed the day before. Thank you!
- Excellent.....<no comment>
- Excellent.....They did a fabulous job!!

Excellent.....They were great – very helpful, efficient, and professional
Excellent.....<no comment>
Excellent.....Very, efficient, courteous & helpful
Excellent.....Thanks!
Excellent.....<no comment>
Excellent.....Thanks!
Excellent.....He was prompt, courteous & completed all tasks.
Excellent.....Anthony was very informative, personable and honest. He did a great job and advised us to subscribe to your yearly service when we get another dog.
Excellent.....Very courteous & excellent work.
Excellent.....David got out the spots and explained why black threads in the pile made one area look like a spot. Was very pleased with service.
Excellent.....<no comment>
Satisfactory.....Dave is Great! However one of our stains did not come out of our chair & rug.
Excellent.....<no comment>
Excellent.....Your personnel are always on time, informed, courteous & helpful.
Excellent.....Thank you.
Excellent.....Anthony & Noel were courteous and arrived on time to pick up my carpets. Anthony was knowledgeable and informative regarding the condition of my Persian rugs.
Excellent.....Always an excellent job! Thanks.
Excellent.....They were like new! Thanks.
Excellent.....David did a great job & had such attention to detail & care for my rug especially. Thanks!
Excellent.....<no comment>
Excellent.....Friendly & efficient!
Excellent.....Pleasant, efficient.
Excellent.....We really appreciated the extra care David took with our furniture. Both were very professional.
Excellent.....Thank you!
Excellent.....David and Noel were very professional and did excellent work at our home. We will definitely recommend Christopher's to friends. Thanks!
Excellent.....<no comment>
Excellent.....On time, courteous and professional as always. Thanks.
Excellent.....He did a great job.
Excellent.....<no comment>
Excellent.....Thanks again!
Excellent.....<no comment>
Excellent.....Next time we would like Anthony to come back! He was great!!
Unsatisfactory....Spot never came out and we were still charged \$200.
Satisfactory.....He did a wonderful job, but the couch & chair look almost the same as before the cleaning.
Excellent.....Always nice & professional!
Excellent.....<no comment>
Excellent.....Tidy, worked quickly, no disruptions. Well done.
Excellent.....Telephone contact – excellent; Workmanship – excellent; a very pleasant experience. I have never enjoyed spending more.
Excellent.....<no comment>
Excellent.....Excellent!
Excellent.....Fort & Anthony worked so fast & efficiently, I hardly knew they were here. Their service was excellent! Thank you.
Excellent.....Prompt, friendly & professional!! Thanks!

Excellent.....I thought they did a great job.
Excellent.....Friendly, efficient, excellent results
Excellent.....Thank you!!
Excellent.....He did a wonderful job and went back over difficult spots several times to achieve good result.
Excellent.....Both were attentive and instructive as to care of furniture and proper cleaning. They were pleasant, professional and careful with cleaning equipment. Thanks.
Excellent.....Fort always does a great job and aims to please.
Excellent.....He was courteous, efficient, and fast.
Excellent.....<no comment>
Excellent.....They did a beautiful job!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Thanks Anthony! – I'll always recommend him.
Excellent.....Thank you.
Satisfactory..... Thank you for your service.
Excellent.....<no comment>
Excellent.....Great job!! Courteous!!
Excellent.....Always great!
Excellent.....Great service
Excellent.....I don't know how you keep such great guys coming! They are so good. I love your company.
Satisfactory..... Still had water marks, but David was being careful.
Excellent.....Thanks!
Excellent.....Thank you for saving my sofa!
Excellent.....<no comment>
Excellent.....Fort always does a great job! He makes a special effort to always work on the stubborn areas of my house.
Excellent.....<no comment>
Excellent.....Quickly, on time (early even!), friendly. My only complaint is that I always leave a credit card number when I call to schedule appointment and yet I still get an invoice saying balance due. Please change card on file! Thanks.
Excellent.....You always do beautiful work.
Excellent.....Thank you.
Excellent.....We are delighted at the job David did – especially on the red wine spots.
Excellent.....Once again, David is the best!
Excellent..... As always, David did a fantastic job!
Excellent.....Very prompt & through.
Excellent.....Carpet feels clean & looks cleaner.
Excellent.....<no comment>
Satisfactory.....Residents were pleased.
Excellent.....They improved upon the last visit – were pleasant and efficient. Thank you.
Excellent.....I am very happy – thanks very much!!!
Excellent.....Fort is like one of the family! Does great work (Anthony Too!)
Excellent.....Very professional!
Excellent.....Fort did an excellent job and I am very pleased.
Excellent.....Your services are always very good.
Excellent.....Very conscientious, thorough, pleasant & accommodating. I would hope to have them here again.
Excellent.....<no comment>
Excellent..... Quick! Fantastic!

Excellent..... Always great!

Excellent.....As always!

Excellent.....Carpets all looked fresh and clean

Excellent.....We love this team. Please send them back next time.

Excellent.....Very friendly and they were very quick! Thank you

Excellent.....They are both excellent employees. The rug looks terrific!

Excellent.....A pleasure ...Thank you!

Excellent.....<no comment>

Excellent.....David is the best carpet expert out there. He is the only one we would let touch our carpets. Thank you, David.

Excellent.....<no comment>

Excellent.....Fort is a knowledgeable and caring person as well as being very efficient.

Excellent.....<no comment>

Excellent.....Pleasant person, excellent work ethic and attention to detail.

Excellent.....<no comment>

Excellent.....Very knowledgeable, clean, efficient and generally a pleasure to have in our home. Need a follow-up soon.

Excellent..... Anthony was extremely polite, professional and prompt. He did a wonderful job!! Thank you, Anthony!

Excellent.....<no comment>

Excellent.....As always!

Excellent.....Great attitude!! Excellent worker!

Excellent.....Perfect!

Excellent.....Nice job!

Excellent.....<no comment>

Excellent.....He told us that he may have to return and why.

Excellent.....Very nice man. He really did a great job. We will want him again next time. Thank you.

Excellent.....<no comment>

Satisfactory..... Things to be cleaned were only spot cleaned. Could have left a ring around the spot myself. Not as good as usual.

Excellent.....As always, the men came did their best to help us with our needs.

Excellent..... Thanks!

Excellent.....Quick, fast and great results!

Excellent.....Very swift, very courteous, very good!

Excellent.....Fort does a great job and is always courteous and professional. Thanks for a great job!

Excellent.....Fort has been the most courteous person to work with. So nice, polite, professional. He is the nicest person and I really appreciated how helpful he was.

Excellent.....Anthony did a fine job – I was pleased with work that he did!

Excellent.....Professional & sensitive working in our home.

Excellent.....Great Team. The leap-frog strategy is very effective and efficient.

Satisfactory.....Only here 30 min. charged a full hour, but didn't clean everything & still some spots.

Excellent.....Great job!!

Excellent.....Always professional & knowledgeable, Great customer service.

Excellent.....Very professional. I expected nothing less.

Excellent.....Thank you.

Excellent.....Polite, on time and friendly.

Excellent.....I commend Christopher's on the excellent carpet cleaning service you provide. I think Dave is great!

Satisfactory.....Good job but very expensive!

Excellent.....Very professional

Excellent.....Absolutely superb. Well done?

Excellent.....Prompt, competent, neat – very professional
Excellent.....Thanks!
Excellent.....Christopher's is always great
Excellent.....Cordial, on time & all around nice professional guys (knowledgeable too).
Excellent.....<no comment>
Excellent.....The guys were professional, friendly, neat & punctual. They did an excellent job and that's why I am willing to pay more for your services.
Excellent.....Very professional
Excellent.....Very good job! Personable – Helpful – Knowledgeable. Highly recommend!!!
Excellent.....No complaints!
Excellent.....Crew was cordial, efficient & effective. We were very pleased with their service.
Excellent.....We are very pleased with the high level of service!
Excellent.....Wonderful – will recommend!
Excellent.....Quick & professional. Many thanks.
Excellent.....Both were excellent. For future visits, I'd like Dave or Noel to service my house.
Excellent.....They were friendly, professional & efficient. Great experience.
Excellent.....Your guys were great – come right out, were very courteous & got the job done fast!
Thanks!
Excellent.....Techs were friendly & true professionals – Excellent!!
Excellent.....Anthony was terrific & professional
Excellent.....Great job! Thanks!
Excellent.....Very thorough and helpful.
Satisfactory.....Lingering smell of wet wool that smelled like dog urine.
Excellent.....<no comment>
Excellent.....Very professional! Wonderful attention! Anthony explained everything thoroughly! My fingers are crossed on the outcome of our carpet! I'm glad we met Christopher's!
Excellent.....Prompt & professional service! Thank you.
Excellent.....<no comment>
Excellent.....Your guys were terrific. Hope you did as good a job on our dog-spotted rug!
Excellent.....Anthony was good and very cordial!
Excellent.....Forgot to clean the arm covers. I am having them dry cleaned.
Excellent.....Excellent, superb service. How refreshing. Thank you.
Excellent.....Very pleased
Unsatisfactory....All spots remained – said could not get out of wool carpet. Had to send out another crew. He was pleasant.
Excellent.....As usual
Excellent.....Conscientious, knowledgeable, fast, polite!
Excellent.....<no comment>
Excellent.....Dave & Noel were very professional and great to work with. Thank you for a job well done!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....On time, Very pleasant people
Excellent.....Pretty much perfect as always! Thanks!
Excellent.....Very professional! Thank you!!!
Unsatisfactory....He did not get one stain out. Another stain that was not visible before can be seen. Finally two black dots that were not there have appeared after he left. Would not recommend!
Excellent.....Very professional work

Excellent.....I was very happy with Fort's help & advice. He was professional and friendly. So much so, that I trusted him to continue working here the next day. Couldn't have been better!
Thanks!

Unmarked.....Were very nice an accommodating. Were fast – so I hope they got it all!

Excellent.....The service was excellent – very professional and pleasant. I was unhappy with one carpet and David immediately said no problem, we'll redo!

Excellent.....<no comment>

Excellent.....I thought the price was quite high, but the results were excellent.

Excellent.....The service man you sent was excellent. Thank you so very much!

Excellent.....Successfully removed some tough stains that "ordinary" carpet cleaner could not, saved me from re-carpeting the room. Thanks.

Excellent.....My first experience with Christopher's was excellent. I will definitely be returning.

Excellent.....Service was wonderful. They were very professional. Would definitely recommend you.

Excellent.....The chairs looked wonderful.

Excellent.....Excellent, as usual!

Excellent.....So nice and courteous – he will have to come back several times to fix the carpet, but he was very polite and professional.

Excellent.....The cleaning crew was great – prompt service as well. Will certainly use the company again.

Excellent.....Great Service – very helpful

Excellent.....Excellent team, great advice. I'll call again!

Excellent.....Fort was prompt, thorough, direct and fast. He worked very hard. The carpet looks fabulous. There is only one spot on the carpet now and I think it is a bleach spot from the cleaning fluids. I can live with it. It looks much better overall.

Excellent.....On-time, fast & courteous. Thank you.

Excellent.....Wand marks left on chair pillow but a return visit has been rescheduled to address that & small carpet browning. Tea stain completely gone. Many Thanks.

Excellent.....Carpet looks new.

Excellent.....Exactly on time, professional did a great job. Thanks!

Excellent.....As usual!

Satisfactory.....Very professional, worked well and on time. The one main disappointment was the unusual high fee for less than 30 minutes of work. Thanks.

Excellent.....Very professional, courteous, prompt and well done. Thanks!

Excellent.....Carpets look brand-new! Fort was professional friendly on-time. Very happy customer.

Excellent.....Anthony was prompt efficient and helpful. I can only hope that the return of my carpets will be as pleasant an experience.

Excellent.....I'm very pleased. I spoke with Tiffany to set up the appointment. She is pleasant helpful & informative. Fort was just as nice & did a beautiful job. Thank you.

Excellent.....Prompt service. Very helpful.

Excellent.....<no comment>

Excellent.....Fort & Noel explained everything and did a neat, fast job. I am very pleased – carpet looks new!

Excellent.....<no comment>

Excellent.....Your guy is terrific! The work was excellent.

Excellent.....<no comment>

Excellent.....Dave & Noel were friendly and did a great job cleaning.

Excellent.....Very knowledgeable, informative, polite. I enjoyed my interactions.

Unmarked.....Great service – Thank you for coming so quickly.

Excellent.....Always!

Excellent.....Anthony is terrific & a pleasure to work with. Thank you.

Excellent.....Great job – Very professional and on time!

Excellent.....He's the best!

Excellent.....Service was excellent including the follow up spot cleaning. Thank you!

Excellent.....Absolutely terrific, very professional team.

Excellent.....The guys were extremely courteous, professional and hard workers. Sorry for not replying sooner.

Excellent.....Thanks so much!

Excellent.....On time, efficient, courteous & great cleaning job. Thank you!

Excellent.....Courteous and professional, as we have come to expect. Thank you.

Excellent.....<no comment>

Excellent.....Always!

Excellent.....<no comment>

Excellent..... Thank you.

Excellent..... Efficient excellent work done. I find you most agreeable and professional

Satisfactory.....Anthony did a good job-we will have him/Christopher's return in a couple of months to clean the sofa, chairs, etc. Thanks!

Excellent.....Very professional! Great Job!

Excellent.....Very efficient – came on time.

Excellent.....<no comment>

Excellent..... Very courteous & knowledgeable

Excellent.....My chairs haven't looked so good since they were new!

Excellent.....Excellent service! Excellent work! We will certainly call you again.

Excellent.....Great service. Very polite. Answered all of my questions. No complaints.

Excellent.....Nice job.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very professional, courteous & friendly. They were mindful to be careful with their equipment. They are good ambassadors for your firm.

Excellent.....Anthony was courteous & pleasant & did a miraculous job on our chairs. Thanks!

Excellent..... As always!

Excellent.....Terrific – as always!

Excellent.....Got out stains I didn't realize I had.

Excellent.....Excellent service – nice people. Thank You.

Satisfactory.....I wasn't home when the men cleaned – but everything looked very nice. Thanks!

Excellent.....<no comment>

Excellent.....<no comment>

Unmarked.....Fast service and good results. Thank you.

Excellent.....The professionalism of your staff is why I am a loyal customer.

Excellent.....Fort was terrific. Made clear what he could & couldn't do. Was on time, courteous & friendly. I would happily recommend using him & your company.

Excellent.....Fort is professional courteous and a pleasure to meet. Outstanding rep. for your company!

Excellent.....Great Job!!

Excellent.....<no comment>

Excellent.....He is a lovely young man and gave me outstanding service.

Excellent.....Well done, fast service.

Excellent.....Dave and Noel were very knowledgeable about the textiles. They arrived promptly and worked efficiently. Thank you.

Excellent.....The man who came was excellent & so nice! Give him a promotion!

Excellent.....Fort is always very accommodating & professional!

Excellent.....<no comment>

Excellent.....Fort is very professional in is manner and efficient in what he does. Thank you!

Excellent.....Very quick and good, Thanks.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....They were very helpful. Not all the spots came out – but I think that is not their fault.
Excellent.....Everything about the service was excellent.
Excellent.....<no comment>
Excellent.....<no comment>
Satisfactory.....<no comment>
Excellent.....<no comment>
Excellent.....We always receive excellent service from you – I can't tell you how many people & have told about you!
Excellent.....Nice guy & good job on time!
Excellent.....Efficient, effective, nice guy.
Excellent.....<no comment>
Excellent.....Polite, efficient, great!
Excellent.....Excellent as usual. Thanks again!
Excellent.....<no comment>
Excellent.....<no comment>
Satisfactory.....I'm pleased with the results and impressed with the professional attitude of Fort.
Excellent.....Anthony did an excellent job! Thank you!
Satisfactory..... Missing some spots
Excellent.....<no comment>
Excellent.....They were great! Dave was polite and friendly and really knew his craft. A wonderful team – and they did fantastic work – Thank you!
Excellent.....Client will definitely be calling for additional work to be done!
Excellent.....Anthony was timely, polite, professional, efficient, and neat, a very good company representative.
Excellent.....The young men did a well job, the carpet looks good & they were polite & pleasant.
Excellent.....Great job – will use again.
Excellent.....They were super and did a terrific job.
Excellent.....<no comment>
Excellent.....Very courteous, outstanding service
Excellent.....Professional, timely, great job & will recommend & be a repeat customer.
Excellent.....They came on time, put shoe protectors on, behaved very professionally and did the job.
Excellent.....Anthony was professional, helpful and very competent, as well as pleasant to work with. Thank you for sending him!
Excellent.....We are very pleased with the results that Anthony provided in cleaning our chairs and he was very pleasant. We are a very large firm and I have sent your information to our corporate office.
Excellent.....Delighted at quick service & with ability to remove stain from run – hoping cushion will get better with second treatment.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Great job – polite and have come back to work on the stains.
Excellent.....They did excellent work!
Excellent.....Always a pleasure
Unsatisfactory....Will not use your service again. My sofa is ruined and the carpeting picks up dirt like a sponge – on stairs and walk ways. Very disappointed. **[Christopher's response:**

Excellent..... The job was professionally well done. It was a pleasure to arrive home after a trip to find it this way.

Excellent..... <no comment>

Excellent..... Beyond Excellent! Thank you.

Excellent..... We appreciate the willingness to work around the construction workers who showed up.

Excellent..... <no comment>

Excellent..... Service was timely, efficient and prompt. Many thanks.

Excellent..... Very professional!

Excellent..... They were great, careful and thorough.

Excellent..... Really excellent service, on time, professional, efficient Great Dude!

Excellent..... Actually came a little earlier than scheduled which was fine with me.

Excellent..... Very professional, nice job, Thank you.

Satisfactory..... <no comment>

Unsatisfactory.... The sofa in the LR has wand marks and is not clean & the ottoman upstairs looks worse after cleaning.

Excellent..... Your service is wonderful!

Excellent..... <no comment>

Excellent..... <no comment>

Satisfactory..... <no comment>

Excellent..... <no comment>

Excellent..... Great service – Great attitudes & very helpful !!!

Excellent..... Looks good – lengthens the life of our couch with a baby & pets. Thanks

Excellent..... As usual – Christopher – your folks are outstanding. Thanks

Excellent..... On time, efficient & courteous

Excellent..... Thanks as always!

Excellent..... Dave, did an outstanding job & would like to ask for his expertise in the future!

Excellent..... First time using your company, Fantastic Job. Thank you

Excellent..... <no comment>

Excellent..... Top notch in all respects! Thank you for a job well done.

Excellent..... Dave and Noel both are fine young men with a strong work ethic.

Excellent..... Dave and Noel came on time and did a fantastic job! Thank you!

Excellent..... Service was exceptional. David and Anthony could not have been more accommodating or professional. They were great!

Excellent..... Both were very professional and Dave was extremely helpful & knowledgeable

Excellent..... Timely, very professional, accommodating and informative.

Excellent..... Very professional & detailed. Thank you.

Excellent..... <no comment>

Excellent..... Very professional, thorough & courteous. My sofa looks like new!

Excellent..... Excellent, friendly service. Thank you.

Excellent..... Did a great job quickly.

Excellent..... Thanks!

Excellent..... The guys did a great job! True professionals.

Excellent..... Fabulous response time (came next day!) & Great crew!

Excellent..... Personable & efficient. Thanks

Satisfactory..... <no comment>

Excellent..... They are a great team!

Excellent..... They were great! I'm very pleased with the service.

Excellent..... Very informative and professional

Excellent..... Prompt & courteous service and very professional.

Excellent..... <no comment>

Excellent..... It was a great experience! Thank you!

Excellent.....Great service and Anthony is such a great guy to work with!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....They had to come back a second time but did the best they could with an awful red wine stain. I checked Satisfactory also because the stain shows just a little, but excellent on their effort.
Excellent.....Terrific job!
Excellent.....Very professional
Excellent.....Dave & Noel are the best!!
Excellent.....Fort is wonderful and always is do courteous and skillful.
Excellent.....They did a great job
Excellent.....Very professional
Excellent.....They were both punctual, very professional and friendly and even better, we think they got the stains out.
Excellent.....They were great. Many thanks.
Excellent.....Thank you!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....However I was surprised by the cost (\$350) for 1Rm + Steps compared to the full treatment we did last year. Specialists were always professional – Why do I have a contract anyway?
Excellent.....Arrived precisely on time. They were extremely professional & extremely knowledgeable. We signed up for annual program because of our experience. Thanks.
Excellent.....Very professional
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....I already gave your name to friends. Thanks for a job well done!
Excellent.....<no comment>
Excellent.....As always!!!
Excellent.....Polite and were efficient. Maybe could be extra careful when rolling machine on wood floor.
Excellent.....Super as usual, Thanks
Satisfactory.....The sealer that they used on the breakfast table chairs left stains. The chairs look dirtier than before the cleaning.
Excellent.....This time (unlike last year) the chairs came out very well. Thank you.
Excellent.....We were very pleased. Thank you.
Excellent.....<no comment>
Excellent.....Fort was extremely thorough, competent and helpful with many stains & their removal. Good Job.
Excellent.....Fort's cool
Excellent.....Very considerate and a pleasure to have in our home
Excellent.....<no comment>
Excellent.....Thanks for a great job!
Excellent.....Was timely and extremely professional
Excellent.....Did a wonderful job.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Excellent service & quality
Excellent.....<no comment>

Excellent.....<no comment>
Excellent..... Very professional and courteous and Informed me of spots that would not come out.
Excellent..... However the dirt on arms of chairs did not come out. It almost made it darker.
Excellent.....<no comment>
Excellent..... Anthony was very nice & extremely professional as all, your staff that I've met have been.
Excellent..... Anthony was very pleasant, professional, informative and thorough. Thank you.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Very satisfied – took time to look & explain things.
Unsatisfactory....<no comment>
Excellent..... They did a great job of telling me my options and taking the rug to be cleaned.
Excellent job – I hope the rug comes back with the same professionalism.
Excellent..... Very professional and courteous and informed me of spots that would not come out.
Excellent..... Anthony explained the process & was friendly and knowledgeable. He is a fine ambassador for your company.
Satisfactory..... I thought your service was a lot more expensive this time around both for two small area rugs to be cleaned in your facility & for what they did at the house.
Excellent..... Anthony appeared at my front door exactly at 8:00 a.m. The designated time agreed upon. This is unusual for a contractor!
Excellent..... David has been twice and really worked hard to get rid of stain. They both were very pleasant and accommodating.
Excellent..... Fort was extremely thorough, competent and helpful with many stains & their removal. Good job.
Excellent..... They were great. Many thanks.
Excellent..... Whole team is always so responsive, polite and courteous! I really appreciate it!
Excellent.....<no comment>
Excellent..... He was on time and very professional! Did a great job!
Excellent..... They did a nice job.
Excellent.....<no comment>
Excellent..... Fort was amazingly helpful and went way above and beyond what was even asked... we are grateful!
Excellent..... Fort is always prompt, courteous, careful and attentive to detail & to our needs.
Excellent.....<no comment>
Unsatisfactory.... I thought it was way over priced for the 20 min. spent on 2 spots. We normally pay only marginally more for entire rooms/stairs.
..... 2 men were very polite, professional and did a fine job. The \$300 we had agreed on for the one hour service they tried to bill me \$350. I don't think that was professional.
Excellent..... 5 Stars!! Thank you so much! He was a miracle worker!!!
Excellent..... The specialist came on time. They explained everything and answered all questions. There was no bad smell and no problems with fabric.
Excellent..... They did a wonderful job! Thanks guys!
Excellent..... Your team was professional, efficient, courtesy & helpful.
Excellent..... Love these guys! Will recommend to my design clients!
Excellent..... Wonderful!
Unsatisfactory.... Rust on carpet – not able to remove
Excellent..... Right on time, professional, courteous. Noted a few areas where we should "call if you need a second cleaning – no problem."
Excellent.....<no comment>
Excellent.....<no comment>

Excellent.....Delightful and competent – A great combination!

Excellent.....Carpet looks great. Somerset House I loves your work. Thanks for everything.

Excellent.....<no comment>

Satisfactory.....<no comment>

Excellent.....They always do a fantastic job – are on time and very courteous. Thank you

Excellent.....<no comment>

Satisfactory.....All work performed as requested

Excellent.....<no comment>

Unsatisfactory....Discoloration on sofa in living room and armchair cover guards on 2 chairs in 1st floor office so misshapen they cannot be used.

Excellent.....Very professional – arrived punctually, tested product on the furniture 1st, did a thorough job – A very positive experience overall.

Excellent.....Great service, as usual

Excellent.....Quick, well done, professional

Excellent.....I appreciate the phone calls to get a good time of arrival.

ExcellentThanks for responding immediately & doing two spot removal applications. It worked! Great Service & we appreciate it.

Excellent.....Your staff is very nice and courteous. Our home has lots of small objects and they were very careful.

Satisfactory.....Excellent except for one omission. **[Christopher's response: We unsuccessfully attempted to identify the name of this client so that we could schedule a return visit to address what was missed.]**

Excellent.....Fort & Lee were very Prompt & Professional. It was greatly appreciated. Thank you!

Excellent.....As always, Phenomenal Service.

Satisfactory.....I feel more care in moving items would have been appreciated.

Excellent.....Your team was punctual, highly competent, knowledgeable and customer-focused.

Unsatisfactory....You ruined my rug!! **[Christopher's response: Cleaning methods exceed industry safety standards, however, risks are still present. Infrequently, strange outcomes can and do occur beyond anyone's ability to foresee and/or prevent.]**

ExcellentAs always, great & so professional!!

Excellent.....They were prompt & polite. They were extremely knowledgeable about the cleaning process & cost. Excellent service!

Excellent.....I feel that your staff knows what they need to do & they do what I expect them to do.

Excellent.....Absolutely first class work, Thank you.

Excellent.....Technician was friendly and efficient.

Excellent.....Please send Fort next time

ExcellentThey were both amazing & If I need more work I will call you. Thank you

Excellent.....Great job – Very professional! Thanks.

ExcellentFort and Lee are wonderful! Thank you gentlemen.

Unsatisfactory....Stain wasn't completely removed. They are coming back today to see what more can be done. They said if the stain was still there, they would return. **[Christopher's response: Certain spots, such as wine and urine, require more than one visit to fully remove safely. There is never a charge for a necessary follow-up visit.]**

Excellent.....You need to more like Dave.

ExcellentAlways prompt, courteous & neat.

Excellent.....They were perfect as usual. I was in a rush so I forgot the tip – yikes! I'll catch them next time.

Excellent.....As always...

Excellent.....:)

Excellent.....Thanks for coming just when we really needed you!

Excellent.....Polite, efficient, service oriented. Thank you Anticipated need to return.

Excellent.....Fort and Lee were on time, explained their work clearly, completed their work on time and were completely professional.

Excellent.....Wonderful Service!

Excellent.....They were terrific! They came quickly and did a really professional job. Thank you.

Excellent.....Second visit – got all the spots really clean.

Excellent.....Work very well done.

ExcellentJames did a wonderful job. Thanks!

Excellent.....Very nice and caring people as well as knowledgeable.

Excellent.....Thorough job, professionally done

ExcellentVery satisfied – keep it up.

Excellent.....Wonderful Service Thank You!

Satisfactory.....Pleasant and polite.

Excellent.....Very nice, very professional, timely and efficient.

Excellent.....Davie did a great job!

Excellent.....David is the best...he does the best job of all (everyone is good, but he somehow has the best feel for whatever stain there is...)

Excellent.....They were great!

Satisfactory.....Very clean – but smells.

Excellent.....Fort took care of smell!!

Excellent.....Great service, friendly, professional.

Excellent.....The rug looks wonderful!

Excellent.....I wish Dave had left a receipt at the house. He finished the job and left while I was momentarily out of the house.

Excellent.....These guys were great – very professional! Thanks!

Excellent.....They were terrific! Thanks.

Excellent.....Thank you!!

Satisfactory.....The upholstery came out well. They didn't redo the Master Bath rug because it needed more extensive/expensive treatment. I still wanted them to at least try giving it another shot. **[Christopher's response: Further explanation was provided to the client to help her understand that any additional attempt could potentially cause damage to the rug.]**

Excellent.....He is very professional and polite.

Excellent.....They were on time and very fast. The carpets and upholstery look great – all stain removed!

Satisfactory.....Ok.

Excellent.....Some of the upholstery (DR chairs) was not completely clean and Master Bath rug still has spots but they happily returned.

Excellent.....We were very pleased. Dave and Noel were professional, flexible, friendly and helpful.

Excellent.....Great job! Same day service was great! Guys were professional and friendly.

Excellent.....Great service!! Every question and concern addressed...extra help with moving rug...return for pad trimming...NO PROBLEMS!!

Excellent.....Prompt and job well done!

Excellent.....We plan to have our rugs picked up after the 1st. I will call and tell you what day.

Satisfactory.....He was in and out so quickly. I wish he spoke to me before leaving. Instead he spoke to one of our employees who relayed the message that he tried to get the stain out the best he can to me.

Excellent.....It is always a pleasure to have a visit from Christopher's – Staff are unfailingly professional, prompt and effective, leaving behind new-looking furniture! Thank you.

Excellent.....Thanks for the quick response and excellent work. We'll definitely use you again.

Excellent.....You all do a terrific job.

Excellent.....As always, a great job. Scheduling mixed up, but fixed easily.

Excellent.....Excellent advice!

Excellent.....Fort and his co-worker were very nice, professional, and efficient. They did a great job!

Excellent.....As always they did a fantastic job! Thanks.

Excellent.....He was thorough and considerate.

Excellent.....Outstanding service as always!

Excellent.....Thanks!

Excellent.....We love you all! Very professional/outstanding job!

Excellent.....As always!

Unsatisfactory....Some items not improved – price not what was quoted.

Excellent.....They were great, as usual!

Satisfactory/UnsatisfactoryResidue of fumes from cleaning chemicals is very bad. Service was excellent.

Excellent.....Always punctual and nice.

Excellent.....Job well done.

Excellent.....We love James! Very Professional!

Excellent.....Quick, thorough.

Excellent.....As always!

Excellent.....They are polite, careful, on-time and do a wonderful job. Thanks for letting them come to the Eastern Shore.

Excellent.....Some of the cleaning added stains instead of removing them. I'll be in touch to discuss. The service of James and his assistant was excellent however. **[Christopher's response: The areas in question were cleaned a second time and the soil was removed 100%]**

Excellent.....A challenging project – a white sofa that another company would not touch! Thanks.

Excellent.....Good Job!

Unmarked.....He was extremely professional as well as helpful.

Excellent.....Always a pleasure dealing with Christopher's. Professional, efficient...and easy going.

Excellent.....Very polite, did a great job.

Excellent.....Great service! As usual. Thank you.

Excellent.....As always!

Unsatisfactory....Assume every card I don't send back (and there's tons of these!) means you're at your usual super-excellent service level. But this one really missed the mark, literally and figuratively...whole spots and areas were overlooked. When another specialist came to re-do the job, he was appalled. **[Christopher's response: The client was contacted and the job was completely redone to the client's satisfaction at no additional cost.]**

Excellent.....Very pleased!

Excellent.....Courteous, helpful, generous of his time – a credit to your firm.

Excellent.....Will use services again where needed.

Excellent.....Fort was great. People on phone were super nice.

Excellent.....Good attention to detail.

Excellent.....Great service.

Excellent.....I am very happy with Fort and the work he does.

Excellent.....I have filled out so many of these cards that I have run out of SUPERLATIVES regarding Fort. He is the BEST. You are so lucky to have him Christopher. You are all the best.

Excellent.....Thanks for the excellent and prompt service. I very much appreciate your assistance in putting this together.

Satisfactory.....A major stain did not come out, although sofa was treated on previous visit. Also, not sure why one sofa required more than 1 hour to clean.

Excellent.....Very professional, pleasant and efficient. Thank you!

Excellent.....Provided excellent service and the necessary information.

Excellent.....Thanks very much!

Excellent.....Missed some pillows! **[Christopher's response: We were unable to determine the identity of this client and therefore could not schedule a return visit.]**

Excellent.....Got every think cleaned perfectly and it wasn't an easy job.

Excellent.....Friendly and professional

Excellent.....Wonderful job – thanks!

Excellent/Satisfactory...Very professional. Cost was higher than I expected and was told. However, I am happy with the cleaning.

Excellent.....Terrific service!

Excellent.....Thank you – outstanding service!

Excellent.....Thank you! Merry Christmas!

Excellent.....As always.

Excellent.....James explained the process well, was very genial and professional.

Excellent.....You guys are really, really responsive and so helpful. Thank you!

Excellent.....Your team did a fabulous job especially since this was an emergency and they cam immediately. Thank you!

Excellent.....As always!

Excellent.....As always “Perfect Picture” job.

Excellent.....James was efficient, courteous and professional.

Excellent.....James was helpful and very courteous. We appreciated your help.

Excellent.....Very good job.

Excellent.....Dave was very professional, the service was great!

Excellent.....Very professional and knowledgeable!

Excellent.....Given how deep the marks were, they did a great job.

Excellent.....Very nice job!

Excellent.....Excellent service from start to finish!

Excellent.....As always.

Excellent.....Fort is always great! Thanks!

Excellent.....They were pleasant, careful and aimed to please.

Excellent.....Always professional!

Satisfactory.....James was very polite. I did not observe him spraying our furniture. He did not seem to have been adequately informed about which items needed to be done. **[Christopher's response: The instructions provided were to treat the new items in a room. The designer who scheduled was unable to be present at the time of the appointment to point those items out to the specialist. In the future, Christopher's will collect more detailed instructions prior to appointments to increase efficiency and reduce inconvenience to our clients.]**

Excellent.....As always.

Excellent.....Thank you!

Excellent.....Very polite and did a good job!

Excellent.....They were very helpful.

Excellent.....David has been here in the past. He is always excellent!!

Satisfactory.....Christopher's was very helpful and courteous. Unfortunately, our stains did not come out.

Excellent.....Everything looks great!

Excellent.....Courteous, professional and fast! Thx!

Excellent.....Are you using a new chemical product? It took nearly 24 hrs. for the rugs to dry and the smell was very strong.

Excellent.....Thanks!

Excellent.....The men who worked in my home were hard working and polite. Thank you.

Excellent.....On time to the minute. Quick and very well done procedure. Can you clean and steam hanging drapes? **[Christopher's response: Unfortunately, no. We are unable to clean window treatments. Oftentimes, however, we are able to refer you to another service provider.]**

Excellent.....Thank you – always great service!

Excellent.....Even though the stain didn't come out, appreciated the effort!

Excellent.....Thanks!

Excellent.....Exceptionally polite, very efficient, always does a wonderful thorough job.

Excellent.....Great – very cooperative. Thank you.

Satisfactory.....I wasn't present during the cleaning but the result looks fine.

Excellent.....Everything was great. Thanks.

Excellent.....They did a great job!

Excellent.....Always excellent and professional performance. Thank you.

Excellent.....Courteous and on time. They were unable to get a stain completely out of a chair that had been stain treated – but they gave it their best. I was more disappointed that the stain prevention hadn't worked.

Excellent.....Thank you!

Unmarked.....Your response time to pick up my carpet was entirely too long, but your cleaning work was very good.

Satisfactory.....There were still minor spots on pillows in one room which I thought would be removed. The one major and difficult to remove stain remained the same. I thought it would at least lighten up a bit.

Excellent.....You workers did a great job on the rug but left a mess in the basement utility sink. **[Christopher's response: This is never acceptable. Specialist instructed to take special care when draining equipment.]**

Excellent.....Your service was prompt, professional and courteous. I will call again and sing your praises to my friends. Thanks again.

Excellent.....Prompt, polite, quick. Thank you.

Excellent.....They did a great job.

Excellent.....Dave has been here many times. He does a terrific job!!

Excellent.....Very professional – prompt – courteous – friendly. Definitely refer to others and us again. Thank you!

Excellent.....Consistently responsive and professional.

Excellent.....I didn't think it was possible to clean away the grime – but you did. Thank you.

Excellent.....Wonderful service and I very much appreciated TCS' on-time arrival!

Excellent.....Very friendly and punctual!

Excellent.....They were wonderful – very friend and worked hard – we love the results!

Excellent.....Quick and efficient.

Excellent.....Excellent prompt service.

Excellent.....Fort was great!! Thanks!

Excellent.....Fine, but more expensive than I recall from previous years.

Excellent.....Conscientious, efficient and polite.

Satisfactory.....The top floor carpeting has to be re-cleaned – it did not come out clean. The basement and second floors appear clean. The gentlemen were very courteous and thoughtful. **[Christopher's response: Wall to wall carpet was fully cleaned a second time at no cost to client.]**

Excellent.....As always. Thank you.

Excellent.....Your service is always superb.

Excellent.....Fort is perfect. Tom looks like a good hire!

Excellent.....<no comment>

Excellent.....<no comment>
Excellent..... Thank you for the great service and neat and professional manner. That's why I choose your company.
Excellent.....<no comment>
Excellent..... Great job and very nice.
Excellent..... They were excellent! They didn't miss a spot. A few stains 'reappeared' but that wasn't their fault. They were very professional.
Excellent..... Great work, friendly, great attitude!
Unmarked..... Very good! I was concerned about some spots but it all worked out fine.
Excellent..... Dave is professional, pleasant and gets the job done quickly and efficiently.
Excellent.....<no comment>
Excellent..... James and Noel were very professional and easy to work with.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Both were very friendly and professional – and did a great job! Thanks!
Excellent..... Always great.
Excellent..... Very pleased.
Excellent..... Very professional.
Excellent.....<no comment>
Excellent..... Very good job!
Excellent..... Work was done quickly and efficiently with helpful advice given.
Excellent..... Thanks to Fort for salvaging my carpet after my disastrous attempt to clean some spots.
Excellent..... On time to the minute. Quick and very well done procedure. Can you clean and steam hanging drapes? **[Christopher's response: While unable to clean hanging drapes ourselves, the client was called and referred to a vendor that could provide the service needed.]**
Excellent..... Took time to explain the cleaning process. Respectful and very professional.
Excellent..... Thank you for a job well done.
Excellent..... We always expect good and prompt service and we always get it. Many thanks. The guys were great.
Satisfactory..... Fort was great and very detailed. My only request would be a special treatment to clean high traffic areas a bit better. Thank you very much.
Unmarked..... Did not go into corners and were sloppy. In short supervision was essential.
Excellent.....<no comment>
Excellent..... You guys are great! You should call customer annually to suggest a regular cleaning schedule.
Unmarked..... Your specialist seemed to do a thorough job. The test will come when spill occur.
Excellent..... Efficient and thorough!
Excellent.....<no comment>
Excellent..... Dave came early, did his job, and then left. That's what I wanted.
Excellent..... Great Job!
Excellent..... Professional and courteous. Efficient. Promised to come back if stain not completely removed.
Excellent..... Great Job!
Excellent..... I was very pleased with the results of work performed. James and Noel were very punctual, courteous and thorough!
Excellent..... The work was well-done. The men were willing to re-do a spot when pointed out to them. They were courteous and pleasant. Thank you. My decorator referred you to me.
Excellent..... Excellent service once again.
Excellent..... Great service and fantastic results.

Excellent.....All of our furniture looks new again – thank you very much!

Excellent.....<no comment>

Excellent.....Always a pleasure! I'm never disappointed in your service.

Excellent.....He was very professional and explained all the necessary information to me.

Excellent.....Thank you!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....I wasn't home but the spots are gone!

Excellent.....<no comment>

Excellent.....Very prompt and efficient. Thank you.

Excellent.....<no comment>

Excellent.....James is GREAT.

Excellent.....Very knowledge and professional – a pleasure to do business with him.

Excellent.....<no comment>

Excellent.....Thank you! The chairs look wonderful.

Excellent.....<no comment>

Excellent.....Very knowledgeable and helpful.

Excellent.....Very professional service.

Excellent.....I was just telling someone today what a completely satisfying experience it was dealing with your company. The spot that was treated would not come out but I was so pleased with your very polite, knowledgeable care specialist that it didn't matter! I will recommend you to all.

Excellent.....<no comment>

Excellent.....Fabulous! Very nice, professional and did a great job. Thanks!

Excellent.....Will definitely use you guys again. Thanks!!

Excellent.....He was very polite, worked hard and did a wonderful job! I was very happy with the results! Thank you!

Excellent.....Absolutely Fabulous! Very cordial, polite, professional, great work. Am recommending you to friends and neighbors.

Excellent.....<no comment>

Excellent.....Very helpful. Will use in future.

Excellent.....Very happy I am working with Christopher's. I no longer have to worry about spills. You give me peace of mind.

Excellent.....Great service and prompt arrival. Thanks.

Excellent.....Looks great.

Excellent.....Nice job. Appreciated that he could come earlier than appointment.

Satisfactory.....<no comment> **[Christopher's was unable to determine the identity of this client to follow up and offer possible improvement on our services.]**

Excellent.....<no comment>

Excellent.....Spots are gone! Great job!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....They arrived exactly on time, cleaned my carpet in 10-15 minutes and were gone. The spot is completely gone.

Excellent.....Very quick and professional.

Excellent.....A good man up to your high standards. How do you get so many good people Christopher?

Excellent.....Well done and prompt as always. Thank you.

Excellent.....David and Noel were the most professional and thorough service providers I have ever worked with. They are the best!!

Excellent.....So nice, very professional, very neat, clean and timely.

Excellent.....Great crew.

Excellent.....Very nice person and very good job!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thanks!

Excellent.....Great job. Thank you!

Excellent.....They worked very hard on our chair and it looks much better. Thanks.

Excellent.....<no comment>

Excellent.....Same as last time.

Excellent.....As usual, you have exceeded my expectations. You are always on-time and the guys who do the work are very professional and friendly.

Excellent.....We're very pleased and plan to use you again!

Excellent.....<no comment>

Excellent.....As always, Dave did a wonderful job! He's the best – Thank You.

Excellent.....Debbie Thanks so much. The carpet looks great.

Excellent.....<no comment>

Excellent.....Thank you!

Excellent.....Fast, nice and great job. Can't wait to see the rug!

Excellent.....Exceptional professionalism – He's a rear credit to your company – Your folks on the phone, also super!

Excellent.....Excellent Job. Fort and Jose were prompt, professional and efficient. The rug was a mess and looked like new when they were done.

Excellent.....Carpet looks like new – thanks!

Excellent.....Very professional and courteous.

Excellent.....Always Excellent!

Excellent.....I am very happy with your work and how neat you left our home as we were out of town.

Excellent.....<no comment>

Excellent.....Your specialists were outstanding.

Excellent.....Thank you!

Excellent.....They were nice and did what they had to do.

Excellent.....They were excellent as always. Thanks!

Excellent.....<no comment>

Excellent.....Great!

Excellent.....Very helpful, great service.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....First-class job, friendly and efficient workers, very careful of everything!

Satisfactory.....Good overall, but your staff needs to come back and clean stain in den and two carpet squares. **[Christopher's response: Client contacted and second visit scheduled (at no charge). Stain was furniture polish and is permanent.]**

Excellent.....Thanks for the prompt service!

Excellent.....Our carpets look GREAT! We will happily recommend you to friends.

Excellent.....<no comment>

Excellent.....Both [TCSs] were courteous and conscientious.

Excellent.....Great job!

Excellent.....Extremely courteous. Did an excellent job.

Excellent.....They were polite, very careful thorough – completely professional – excellent service!

Excellent.....Fort and James are a pleasure to work with. I am sad the stains in my chair could not come out! But not your problem.

Excellent.....<no comment>

Excellent.....<no comment>
Satisfactory.....<no comment>
Excellent.....<no comment>
Excellent.....David is very knowledgeable and I recalled he was here before. He seems to get the best results. Thank you!
Satisfactory.....I wished they had worked on the hallway a little more.
Excellent.....The technicians were very professional and polite. They successfully removed the smudges from my ottoman. I would use and recommend your service again.
Excellent.....Always professional and excellent quality.
Excellent.....<no comments>
Satisfactory.....Some stains still evident in family room and rec room carpeting.
Excellent.....As always, you are great! Thank you.
Excellent.....Courteous, careful, efficient, good job unsupervised. Left everything in good order.
Satisfactory.....It took 3 trips to remove a few stains on suede chair.
Excellent.....James and Noel were the perfect professionals.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....James was prompt, courteous and worked swiftly to get the job done.
Satisfactory.....<no comment>
Excellent.....It was a pleasure.
Excellent.....Great job!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....As always, excellent service.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Professional, thorough, and timely.
Excellent.....Knowledgeable, quick and clean.
Unmarked.....Christopher's always does a wonderful job. We never have any complaints.
Excellent.....Thanks for your help!
Excellent.....<no comment>
Excellent.....As always!
Excellent.....<no comment>
Excellent.....Fort is my favorite at Christopher's. He is great at his job and very nice too.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Dave's attention to detail was greatly appreciated. His recommendation to get our carpet stretched before cleaning was correct.
Excellent.....Very professional.
Excellent.....Attention Christopher: I would be happy to write a letter of commendation for Fort's file if it would be helpful to his progress at your company. You have hired the very best professional in Fort.
Excellent.....Superb! As always.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Thank you!
Excellent.....They were very patient about waiting for us to get out of their way. Thank you!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....It is always a pleasure to have Fort in our house.

Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Delivered rug – beautifully cleaned. Got all the spots out of carpet. Thank you!
Excellent.....Thank you – the sofa looks wonderful.
Excellent.....Good Job. Will definitely use again. You were recommended by my neighbor.
Excellent.....Very professional and courteous.
Excellent.....Response was so quick – same morning I called! They took care of our puppy stain and were so helpful!
Excellent.....Your workers are lovely – your prices are high. Yes, I feel too high.
Excellent.....<no comment>
Excellent.....Lovely people; quick work; great product. I have recommended your service.
Excellent.....But didn't get stain out of pillow.
Excellent.....Great and efficient service.
Excellent.....Thank you for your quick response.
Excellent.....<no comment>
Excellent.....As always!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Carpet looked great after cleaning.
Excellent.....Better than excellent!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Very helpful, well informed, polite. Loved that, without asking them to do so, they put on the blue booties over their shoes.
Excellent.....They cam, they saw, they 'conquered'.
Excellent.....We were pleased by the service we received.
Satisfactory.....When they dried some spots came back.
Excellent.....<no comment>
Excellent.....I do have a question about 1 part of the plan. Please call. **[Christopher's response: Follow up phone call for deeper explanation of textile care plan.]**
Excellent.....Very pleased with both the work and the service. Would certainly recommend Christopher's!
Excellent.....Fort is very professional and he did an excellent job. He represents your company well. I also felt very comfortable with him in my home.
Excellent.....Great job!
Excellent.....On time, as always. Christopher's may want to consider using a drop cloth when spraying on the protector. Floor by my upholstered bed was a little sticky after fabric protector application.
Excellent.....Prompt, exceptional service once again.
Excellent.....All your personnel are professional and accommodating. Great customer service!
Excellent.....Service was great, both on phone to schedule and on day of. Prompt, efficient, polite, and effective. Will definitely use Christopher's again and will recommend to others.
Excellent.....He was professional, courteous and efficient! Thank you!!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....David and Noel were very comforting to us because they knew what they were doing and were trustworthy, professional and thorough. Thank you for that!
Excellent.....Very well done.
Excellent.....Meticulous attention to detail – greatly appreciated.

Excellent.....He arrived ten minutes early, was professional, efficient, and a pleasure to work with.
Thank you!

Excellent.....I was very happy with the prompt and efficient service, thank you!

Unmarked.....I can't answer honestly because I wasn't there and I'm still in California! I'll see when I
get back to DC.

Excellent.....<no comment>

Excellent.....My umbrella's look like new!

Excellent.....Superb as usual! Many thanks.

Excellent.....Fort is so professional, so capable – so amiable... What a perfect combination!

Excellent.....<no comment>

Excellent.....David and the two people I talked with on the phone were kind, professional, attentive
and accommodating! With appreciation <signed>

Excellent.....The guys did a great job! Thank you!

Unmarked.....Between excellent and satisfactory – price was high considering they were here for an
hour!

Excellent.....David and Noel went above and beyond what I expected. Will use them again! Thxs!

Excellent.....I found Mike very professional and thorough. I am extremely pleased by the cleaning
service rendered. Thank you.

Excellent.....Always professional – Thank you!

Excellent.....You guys are attentive, prompt and careful. Thank you!

Excellent.....Extremely nice and neat.

Excellent.....Mike was very helpful and very courteous.

Excellent.....So helpful w/the physical work as well as explaining the service contract. Great follow
up by the office and our furniture looks wonderful!!

Excellent.....They were GREAT. Keep up the good work.

Unmarked.....Stain remains in living area near TV.

Excellent.....Carpet looks terrific. Thank you.

Excellent.....<no comment>

Excellent.....What great service! I will use your company again.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Great service!

Unmarked.....Need to schedule a re-do. [**Christopher's response: Scheduled a revisit to go over
the spots a second time.**]

Excellent.....Thank you for the wonderful service.

Excellent.....<no comment>

Excellent.....<no comment>

Satisfactory.....Spots not gone!

Excellent.....Your specialists are always very professional, polite and knowledgeable.

Excellent.....<no comment>

Excellent.....As Always.

Excellent.....<no comment>

Excellent.....Excellent explanation of options; quick efficient service. Very satisfied.

Excellent.....<no comment>

Excellent.....Thank You!

Excellent.....Excellent job and a very nice interface with customer!

Excellent.....Was on time. Got a large job done efficiently. Independently sought soiled areas in
affected rooms that were not specifically mentioned.

Excellent.....Fort is great, always does such a thorough job and explains everything. He is an asset
to your company!

Excellent.....Great. Thanks.

Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Very helpful and pleasant.
Excellent.....Needs to come back for follow up treatment – it has already been scheduled.
Excellent.....He was polite and professional and did every spot I pointed out. Great service!
Excellent..... Everyone is so helpful when I call; and very responsive in accommodating our time schedule! Thank you!
Excellent.....Discussed protective treatment and he left brochures. Spot has faded a lot but is still there.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... I love your company!
Excellent.....<no comment>
Excellent.....They were quick, clear and wonderful.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....I'm sorry to hear Mike will be leaving.
Excellent.....We still have spots on pillow and upholstery. [**Christopher's response: Scheduled a revisit to go over the spots a second time.**]
Excellent..... Very expensive.
Excellent..... You are very fortunate to have such top-notch employees. Competent and very nice people.
Excellent.....On time and stains gone.
Excellent.....Just the right mix of personable and professional. Any my chairs look like new.
Excellent.....<no comments>
Excellent.....<no comments>
Excellent.....Technician extremely professional and took the time to explain what he did and willing to come back for 2nd treatment.
Excellent.....[Specialist is] A wonderful promoter of your services.
Unmarked.....Service, as always, was prompt and courteous. Water stains on sofa did not come out at all. First time for total lack of success.
Excellent.....<no comment>
Excellent.....Mike was very friendly and professional. Thanks!
ExcellentYour company did a great job...per usual!
Excellent.....Very responsive. Returned to fix a problem area – in prompt manner.
Excellent.....<no comments>
Excellent.....<no comments>
Excellent.....Outstanding.
Excellent.....<no comments>
Excellent.....As always! Thank you!
Excellent.....Appreciate promptness, courtesy and quality of work.
Excellent.....<no comments>
Excellent.....The specialist was very professional and courteous.
Excellent.....They were unable to remove coffee stain on first visit but I had been advised about that when I made the appointment. Fort and Noel were very courteous.
Excellent.....<no comments>
Excellent.....<no comments>
Excellent.....<no comments>
Excellent.....Thanks for great service.
Excellent.....Appreciated the immediate response.

Excellent.....David and Noel did a perfect job, and are both extremely nice people. We will recommend you everywhere.

Excellent.....Will use cleaning services again.

Excellent.....Always pleasant and very punctual.

Excellent.....He was on time, very nice and did an excellent job.

Satisfactory.....Forgot to do kitchen cushions.

Excellent.....The sofa and chairs sparkled-service provided on second visit was excellent. Thank you.

Excellent.....Phil is unfailingly courteous and very attentive to detail. I appreciate his hard work. .

Excellent.....Very considerate of my family.

Excellent.....Five star! Drake is wonderful. Many thanks.

Excellent.....Very, very pleasant and helpful.

Excellent.....Superb service – Thank you!

Excellent.....Phil did an outstanding job cleaning our carpet and sofa's.

Excellent.....<no comments>

Unsatisfactory....He did an excellent job but your price is ridiculous. Nearly \$400 for a chair and ottoman in excellent condition except for some dry wall dust.

Excellent.....Your employees were professional, polite and helpful.

Excellent.....On time, terrific! A+

Excellent.....All people who have represented Christopher's are pleasant and professional.

Excellent.....I was very pleased with the service and look forward to continued business with Christopher's Inc. Thanks

Excellent.....Christopher was very professional and explained everything very well.

Excellent.....<no comment>

Excellent.....Very nice, helpful young men.

Excellent.....<no comment>

Excellent.....Did a great job with great service.

Excellent.....No need to say more. Thank you.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thank you!

Excellent.....As always!

Excellent.....Thank you!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very friendly and capable young men – did a great job.

UnmarkedHe only picked up an area rug. You are due to clean my carpet on Oct. 31.

Excellent.....David & Lee were very pleasant and did a fine job of removing spots and stains and cleaning the carpet.

Excellent.....David and Lee had a professional appearance and manner. They were most pleasant and efficient. Thank you again. I would recommend them to anyone.

Excellent.....We have come to expect only A-1 service and we always get it. Your guys are the best!

Satisfactory<no comment>

Excellent.....Your specialist was prompt, friendly, knowledgeable and professional. It is a pleasure to do business with someone of his caliber.

Excellent.....Well done, thanks!

Excellent.....Our furniture has never looked better! You did a beautiful job and I would recommend your services to friends and family. Thank you!

Excellent.....First class in every respect.

Excellent.....We will definitely use your service again and I recommend you to others. Thanks for such prompt attention.

Excellent.....<no comment>

Excellent.....They did a wonderful job, as usual! The only glitch we that (the day before) I had asked not to do the fabric protection, as I still had 3 months to go on these items and they'll probably be cleaned again in 3 months and the work order they had did not reflect this change. But it was handled exceptionally well. Thank you!

Excellent.....We are always pleased with your services. Thank you.

Excellent.....Issue with fringe and bending upon return of clean carpet but handled quickly and professionally. They provided excellent service and are very responsive and courteous.

Excellent.....<no comment>

Satisfactory<no comment>

Excellent.....They did a great job!

Excellent.....Thanks

Excellent.....They were efficient, polite and professional.

Excellent.....<no comment>

Satisfactory<no comment>

Excellent.....Very professional service – I am pleased with the results and have you in my file for future referrals! Thanks.

Excellent.....Job well done. We are very impressed with your staff and level of service. Thank you.

Excellent.....The spot cleaning actually left a darker area on the rug, but someone is scheduled to come out again tomorrow.

Excellent.....As always – thanks!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....It would be nice to see some discount plan for repeat customers.

Excellent.....He did an excellent job and was very knowledgeable.

Excellent.....<no comment>

Unsatisfactory ..I was very disappointed. My bill was \$1000 for one runner and rug. The runner doesn't look any better than when I clean it. No one ever called me to talk about the stains on the dining room rug.

Satisfactory<no comment>

Excellent.....They were good at cleaning but not quite as good at math!

Excellent.....Great job!

Excellent.....<no comment>

Excellent.....As usual, Jeremy cleaned both rugs so they looked new! What a very nice person, who always does his best, you have as a Christopher's rep! Thank you.

Excellent.....<no comment>

Excellent.....As always!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Great job! I continue to recommend you to all my clients and friends.

Excellent.....Good service and advice on how to handle stains. He was unable to remove a pet stain.

Excellent.....<no comment>

Excellent.....Arrived on time, did a superb job, communicated what was being done clearly.

Excellent.....Very nice, knowledgeable at answering questions.

Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Very professional and competent.
Excellent.....Send Phil anytime! Thanks.
Excellent.....<no comment>
Excellent.....Was very nice and courteous.
Excellent.....The associates at Christopher's are always fabulous – on time and get the stains out!
Excellent.....Many thanks for your very courteous and professional work!
Excellent.....Thank goodness we use your service! Couldn't do without you!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Excellent work. The specialist was outstanding.
Excellent.....Phil was very professional. He clearly explained all the information and did a wonderful job.
Excellent.....Phil was extremely professional – I was very impressed with the services.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Excellent work but was shocked at the price. Very expensive!!
Excellent.....Very helpful.
Excellent.....<no comment>
Excellent.....Fort did a great job getting out a particularly stubborn stain. There is still the smallest amount of discoloration though. Thank you.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Technician was pleasant, polite, well informed. A credit to your company. Tiffany also extremely pleasant to work with.
Excellent.....<no comment>
Excellent.....Fort was excellent but I was disappointed that the spot on the dining room chair returned when it dried.
Excellent.....Very prompt, very careful with his equipment and very courteous. Excellent technician!
Excellent.....Great service.
Excellent.....A solid professional who is knowledgeable and great to work with.
Excellent.....He was careful and thorough – a pleasure!
Excellent.....<no comment>
Excellent.....Put your damn phone number in the yellow pages and get a web site! I can't find your number anywhere.
Excellent.....Well done, as usual. Many thanks.
Excellent.....As always! Thanks!
Excellent.....Very pleased with Fort's work. Thank you.
Excellent.....<no comment>
Excellent.....Thank you!
Excellent.....<no comment>
SatisfactoryWhen I moved a small chest of drawers I found that it had to be vacuumed even though paper had been put under the legs as though it had been cleaned. On the other hand the carpet stains were gone and all of it otherwise was fine.
SatisfactoryHe cleaned spots under dining room table and missed two – we didn't check at the time.
SatisfactoryNot all stains removed. Thanks for trying.
Excellent.....Fort explained that some stains might re-surface after cleaning and that Christopher's could send someone back out. I need to have a few (four) stains re-treated.

Excellent.....Dear Christopher: Jon and I would be pleased to write a recommendation for David's personnel file at Christopher's. As the recipient of his highly professional service for many years, it would be a glowing review!! We are extremely particular about our fabrics (as you know) and David inspires our trust.

Excellent.....Great job!

Excellent.....Very courteous and fixed problem.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

UnmarkedYour technician was wonderful. Thanks.

Excellent.....As always, David excels.

Excellent.....Prompt service. Got out a bad stain.

Excellent.....Always excellent!

Excellent.....It's a pleasure doing business with you.

Excellent.....Delivery of my rugs when completed was difficult! That needs to be organized better. Overall I was pleased!

Excellent.....<no comment>

Excellent.....Technician was on time (early in fact) courteous and efficient. He did a great job and I'll definitely call y'all again.

Excellent.....As always, you continue to perform. Thank you.

Excellent.....The young man is a consummate professional—exceptionally competent, with a warm positive attitude of wishing to be helpful to the customer's need. We are most impressed with your work.

Excellent.....Wonderful service. As usual – grateful that he came even though I was away.

Excellent.....Great job done!

Unsatisfactory ..Rug was returned to Christopher's to have wrinkles/ripples corrected. They are still there. It appears that rug is permanently damaged by Christopher's first visit.

Excellent.....We'll be happy to call on your company again in the future.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Looks beautiful

Excellent.....Nice, on time, professional, clean, perfect, friendly!

Excellent.....As always! Thanks

Excellent.....The 'best' my carpet has looked.

Excellent.....You called when David was behind. He did an excellent job. I will use you again.

Excellent.....<no comment>

Excellent.....Very personable and professional

Excellent.....Very thorough, helpful and professional, and efficient.

Excellent.....Always thorough!

Excellent.....Olds spots I thought were permanent are gone! Wow. I'm very pleased – and consider you all our carpet cleaning service from now on.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Timely.

Excellent.....He did great!

Excellent.....<no comment>

Excellent.....Technician was really great and offered great advice, very pleasant.

Excellent.....<no comment>

Excellent.....Great job. Thank you.

Excellent.....Always great!

Excellent.....Your technician could not have been more careful or helpful. He was terrific! He took great care to clean the chairs and give suggestions about the other furniture. Hope to work with you again. Thanks.

Excellent.....Very prompt, very good at providing information including explanation for why stains could not be completely removed.

Excellent.....Came when he was supposed to come, did a careful and thorough job. Greatly appreciated.

Excellent.....Very professional

Excellent.....Very knowledgeable and professional. Will request him again.

Excellent.....<no comment>

Excellent.....I would expect nothing less from you guys!

Satisfactory<no comment>

Excellent.....<no comment>

Excellent.....As usual, very professional. Still have a few small spots though.

Excellent.....<no comment>

Excellent.....Thanks!

Excellent.....As always!

Excellent.....Very knowledgeable. Great service. Very professional. We will definitely ask you to come to our home again. Thanks.

Excellent.....Superb once again!!

Excellent.....Always wonderful.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....I am constantly made aware of what excellence is by the staff of Christopher's. Many Thanks.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thank you

Excellent.....Very professional and courteous.

Excellent.....I love people who respect time and do what they say they'll do.

SatisfactorySome simple dirt stains did not come out that I think with a little work should have.

Excellent.....<no comment>

Excellent.....Thank you

Excellent.....Excellent always!

Excellent.....We're thrilled. I though we would have to recover the chairs – now we don't. Thanks.

Excellent.....Very comfortable having them in our home. Very conscientious.

Excellent.....I'd like to schedule a time to do the stairs since your technician was on a tight schedule that day. Also I have one little spot that he missed.

Excellent.....So sincere

Excellent.....While I regretted 'needing' your service – I am nevertheless delighted to have had first hand experience of your excellence – I will be very happy to recommend you at every opportunity. Thank you.

Excellent.....Very professional. Explained what could and couldn't be done.

Excellent.....<no comment>

Excellent.....I called for emergency spot cleaning and had some within the hour. Thanks!

Excellent.....Arrived immediately after calling. Very knowledgeable – didn't push sales.

Excellent.....<no comment>
Excellent..... Very professional! Easy to work with. Thank you!
Satisfactory Stain better.
Excellent..... Although the cleaning has made odor in the rug worse!
Excellent..... Thank you.
Excellent..... Superb service. Thank you
Satisfactory The first cleaning of the wall to wall carpet was streaked. Removed with second wash.
Excellent..... As always great job!
Excellent..... Very thorough and careful.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Best ever. I would definitely want to have you come again. I would greatly appreciate it if you would sell me some deodorizer or tell me where I can find it or something comparable. Thanks.
Excellent..... It was great
Satisfactory I wasn't home and the job was done properly
Unmarked We though the service was prompt and well done. However we think the \$300 charge was quite high for the time spent/needed for this job.
Excellent..... Very thorough and considerate
Excellent.....<no comment>
Excellent..... Rugs are clean, good advice given. Thanks!
Excellent.....<no comment>
Excellent..... The employees I met were extremely nice.
Excellent.....<no comment>
Excellent..... Very nice and punctual
Excellent..... It took way too long this year – would have been better if both technicians were here at the same time.
Excellent.....<no comment>
Excellent..... Very accommodating. Thank you.
Excellent..... The rugs looked great. Thank you.
Excellent.....<no comment>
Excellent..... He did an excellent, efficient job of cleaning our carpeting. Thank you.
Excellent..... The technician was knowledgeable, thorough, careful, and gained my trust as he handled my antiques. Will call you back again.
Excellent..... Great! Helped us with problems on other pieces as well as the one we called about.
Excellent.....<no comment>
Excellent..... As usual!
Excellent..... Lovely service person. Very professional.
Excellent.....<no comment>
Excellent..... Great job and real gentleman!
Excellent..... The work was professional and clean! Will use you again.
Excellent..... Thanks.
Excellent.....<no comment>
Excellent..... I've had rugs cleaned before but never with such excellent results! And it was a pleasure dealing with your staff.
Excellent..... However, way too expensive!
Excellent.....<no comment>
Excellent..... Extremely punctual, polite and helpful.
Satisfactory<no comment>
Excellent..... Terrific as usual. Friendly, prompt, great!
Excellent.....<no comment>

Excellent..... Thank you for your very prompt response
Excellent..... <no comment>
Excellent..... Thanks for coming out on such short notice! Great job.
Excellent..... Efficient and fast work
Excellent..... Great results. Entire project well managed and executed. Thank you.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... Excellent as usual. Thank you. We keep referring you.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... I think the carpet protection is too expensive. It costs more than the cleaning.
Excellent <no comment>
Excellent..... Was a little surprised at the cost involved for spot cleaning (\$200) but since I wasn't paying for it I didn't make it an issue.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... We look forward to many more shared spills. Very high marks for professionalism, attention to detail and manner.
Excellent..... Outstanding – as usual! You all are the best.
Excellent..... As always! Immediate response and completely removed stain. Thank you.
Excellent..... Superb job. We'll definitely use you again!
Excellent..... Great service. Thanks!
Excellent..... <no comment>
Excellent..... Your man was courteous and polite. Thanks again.
Excellent..... Very professional, pleasant, on-time. Will use again. Thank you.
Unsatisfactory .. Did a great job but stains did not come out in Living Room.
Excellent..... As always! Thanks.
Excellent..... Always very professional and nice. Always a pleasure to work with Christopher's.
Excellent..... As always.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... Provided excellent service. Very polite, intelligent and knowledgeable.
Excellent..... Right on time! Answered all my questions and did a great job. Thank you.
Excellent..... <no comment>
Excellent..... Very professional and did an excellent job.
Excellent..... <no comment>
Excellent..... Very professional.
Satisfactory Very surprised at how much my mid year 'discounted' visit cost. I had no idea a room was at was full price. Would have done only spots if I had known.
Excellent..... He was patient, pleasant and easy to understand. There are times when I didn't understand a word and he would write it down. (Hearing Impaired Client)
Excellent..... <no comment>
Excellent..... Wonderful job. He was so professional. Our house looks 100% better. We will be happy to recommend you to others when we have the chance.
Unsatisfactory .. We did not ask for a sealant on the sofa. It was applied without consent and we were required to pay for it. This is a very poor practice.
Excellent..... <No comment>
Excellent..... <No comment>

Excellent.....As usual!

Excellent.....Punctual, efficient, professional and very pleasant. Great service as always! Thanks!

Excellent.....Very knowledgeable and very pleasant demeanor, good hire!

Excellent.....Thorough, polite, neat and clean appearance and work. Answered questions well efficient but said he would not rush.

Excellent.....On time, communicative, efficient but could not get bad chemical stain out. Thank you!

Excellent.....Jeremy is always courteous and thorough. I am comfortable having him in my home. We may need a follow-up on one of the tough stains. Will call.

Excellent.....There was a problem with the dispatcher who only sent one person although he was excellent.

Excellent.....Wonderful! You always do such a great job. As always, very pleased with the results.

Excellent.....As Always.

Excellent.....Excellent on-time service!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....He did an amazing job!

Excellent.....Very pleased with Christopher's thus far.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very pleasant and efficient.

Unsatisfactory....20 minutes late and no phone call. Left right on the hour so didn't get my full hour. Said 100% stain removal but stains are still on piano bench cover. Left floor very sticky...Should have moved pieces to rug. ***Christopher's response: This technician was released from our Employment shortly after receiving this feedback.***

Excellent.....He was very professional and methodical.

Excellent.....<no comment>

Excellent.....Jeremy is always pleasant and efficient.

Satisfactory.....<no comment>

Excellent.....Always high quality service, very pleasant technician. Expensive though.

Excellent.....Fantastic! Every contact with the company has been wonderful. Thank you!

Excellent.....Friendly and prompt service.

Excellent.....Very good surprise. Thank you!

Excellent.....A wonderful job done (and very professional).

Excellent.....Many thanks for your great emergency service. Ali from Best Buy Carpets recommended you.

Excellent.....Prompt, professional, excellent job.

Excellent.....<no comment>

Excellent.....Need advice how to clean up after new puppy.

Excellent.....Very courteous and professional.

Excellent.....It's nice having someone you know and trust for repeated business.

Excellent.....Everything was great! Thank you.

Excellent.....Christopher's makes it easy to care for home furnishings.

Excellent.....Great job.

Excellent.....Great job! Many thanks.

Satisfactory.....Because I had to leave before he was finished, we didn't get to discuss the stain he could not remove. I would appreciate a call back.

Excellent.....Service was excellent and timely but the cost of \$270 for about 20 minutes of work was excessive.

Excellent.....Did a great job. Very professional.

Excellent.....Well done in a timely manner. Thank you.

Excellent.....Keep up the good work! The serviceman was very polite, courteous and professional. I was extremely happy with the results of my carpet cleaning. Compared to my experiences with other carpet cleaners, you are the best yet. His overall appearance was impressive. He wore jeans and a nice shirt.

Excellent.....Very nice and professional. Two of the pieces look 100% better. There are still a few stains on the Restoration Hardware chair but maybe it's poor quality fabric.

Satisfactory.....The carpet was not successful or the sofa but that was not the problem of Christopher's. The work was done quickly in the Terrace Room and handled well.

Excellent.....<no comment>

Unsatisfactory....The process made very little change in the stain. I would have liked much more for the price or advice on what to do.

Excellent.....He did an excellent job. We are very pleased. Thank you!

Excellent.....Wonderful as always!

Excellent.....I am very pleased with the results. Jeremy is a professional. He did an excellent job.

Excellent.....Good advice, good work and attitude.

Excellent.....Very quick and professional.

Excellent.....Finished on time.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....You guys are all pros and a pleasure to work with in my house.

Excellent.....<no comment>

Excellent.....Very pleased.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Satisfactory.....Some spots remained which a neighbor removed using his own solution. I also feel that the dark area inside the door would have been removed with more effort. However, we were the last customer of the day.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Efficient, on time for appointment, very helpful.

Excellent.....He was courteous and professional. I would like him to come back to work on one stain though he did a really good job.

Satisfactory.....<no comment>

Satisfactory.....I was expecting that all the furniture would be moved including the bed. It was not. While he did a good job, I don't feel that the job is complete.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thanks

Excellent.....Very nice.

Excellent.....<no comment>

Satisfactory.....They needed to come back, OK after that.

Excellent.....Thanks for the continued great work.

Excellent.....Spot is still not completely gone though.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Great job!!

Excellent.....<no comment>

Excellent.....Knowledgeable, pleasant, timely and very sweet with my dog! Thanks

Excellent.....Very professional, interested in doing a good job, a nice person.

Satisfactory.....<no comment>

Excellent.....<no comment>

Excellent.....I was very pleased and said your technician was so nice.

Excellent.....I saw your van down the street and had an emergency spot to take care of and he came over right when he finished the other job (on a Saturday afternoon!). Fantastic job, employee and care! Thank you

Excellent.....Thank you!

Excellent.....Very satisfied except having spent \$3500 for your services, I think we could have the spray free of charge! Ps. Did you receive my donation request?

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....It looks great and I think we are 100% again. Thank you!

Excellent.....Very professional! On time, courteous, business attitude. Great service!

Excellent.....Although the stain (olive oil) was not successfully removed, he was extremely knowledgeable, courteous and professional. Your prompt response to my calls was greatly appreciated. I will recommend you!

Excellent.....<no comment>

Satisfactory.....Stains did not come out – a little disappointed.

Excellent.....<no comment>

Excellent.....The stains were totally removed. The two guys sent out were very nice. Clean cut, polite.

Excellent.....<no comment>

Excellent.....They did quite well.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Wand marks remained on chairs – you took care of it promptly.

Excellent.....Arrived on time. Set correct expectations about what stains could be removed and what could not. Did a great job cleaning what was possible.

Excellent.....He was very professional and respectful.

Excellent.....They were great. A couple of stains did not come out of my rug. I don't know if they are permanent or if I should try again. Any suggestions?

Excellent.....Great job – but some of the spots have re-surfaced. When can you come again?
Thanks

Excellent.....You are the best!

Excellent.....Nice men. Helped me move the necessary furniture.

Excellent.....Very courteous and excellent, attentive work.

Excellent.....<no comment>

Excellent.....Your charge is a bit expensive.

Excellent.....Very nice job. Thanks!

Excellent.....<no comment>

Excellent.....Prompt, fast, friendly and great results!

Excellent.....<no comment>

Excellent.....Thanks for coming out!

Excellent.....Very professional and courteous. Also informative on additional services.

Excellent.....He was terrific- got the spot out and was courteous, clean and well spoken.

Excellent.....<no comment>

Excellent.....I wished there was a way to clean the dirt off the corner of the upholstery.

Excellent.....<no comment>
Excellent..... Thanks!
Excellent..... Your technicians seem very knowledgeable and are always a pleasure to work with.
Excellent..... Great job! Thank you-
Excellent..... We were very pleased with both men and their work. Thanks again.
Excellent..... <no comment>
Excellent..... \$200 was a lot of money for 20 minutes of spot cleaning but the result was great!
Excellent..... Thank you very much for wonderful and timely service.
Excellent..... Timely, well-spoken, respectful, thorough, no problems.
Excellent..... He did an experimental treatment of spots on our expensive Sisal rug. So far seems OK.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... The technician was both professional and proficient and knowledgeably informed about the product, uses and applications. His approach was equally pleasant and efficient.
Satisfactory..... Guarantee did not equal what we were told on the phone. Difference was \$100 fee to come out, not explained in sales pitch.
Excellent..... He was very careful when handling the chairs. Very friendly and answered questions satisfactorily. I would strongly suggest that you require each care specialist be issued picture ID cards to verify their employment. Entering ones home is a serious matter. Thank you.
Excellent..... It goes without saying that you guys give us 100% all the time. Thanks-
Excellent..... <no comment>
Excellent..... I asked the technician if he could clean a spot on material as well. He said he would have to ask at office. They called to say OK, but charge would be \$200. If he had done it, while at my office, it could have been max \$100. \$200 is unreasonable.
Excellent..... <no comment>
Excellent..... Thank you so very much for fitting our emergency into your busy schedule. Sorry our housekeeper was late.
Excellent..... We will use you all again for sure!
Excellent..... <no comment>
Excellent..... Always professional! Always helpful.
Excellent..... Excellent service every time. Thanks for coming the same day I called and more importantly, get a very very bad red wine stain out of the white sofa and carpet!
Excellent..... <no comment>
Excellent..... We will recommend you to others.
Excellent..... Thank you! We love your work!
Excellent..... It's always a pleasure to have Christopher's service people at my home!
Excellent..... Professional, pleasant, courteous!
Excellent..... He was a real 'pro'. He did a better job than the last crew we hired.
Excellent..... Great job – Carpet looks new again.
Excellent <no comment>
Satisfactory..... <no comment>
Excellent..... Many thanks
Excellent..... Very professional and personable.
Unsatisfactory.... My family room still has bleach stains that need to be removed.
Satisfactory..... Rug in LR fine but not quite as good as in years past. He was very nice but less inspiring in his approach/demeanor.
Excellent..... The guys were great! Our furniture looks wonderful. Thanks.
Excellent..... Very professional. Thx

Excellent.....Adams Design, Inc.
Excellent.....<no comment>
Excellent.....He went well beyond the level of service I expected. He gave me options for protective treatments which cost me nothing. He is a fine representative of your firm!!
Excellent.....Great! Where do you find these guys?!!
Excellent.....<no comment>
Excellent.....!
Excellent.....He was prompt and professional; as always, your service was exemplary.
Excellent.....Every thing was as hoped – Thank you!
Excellent.....<no comment>
Satisfactory.....Work was excellent, but there was a bit more hesitation to do extra work than previously. -Still, very satisfied.
Excellent.....Some faint spots remain and price was high but the chair looks good.
Excellent.....<no comment>
Excellent.....Wonderful service although VERY expensive. He was very attentive and did an amazing job.
Excellent.....Smart. Answered questions and showed me difference b/w my rugs; Quick. NEVER stopped once he got started. Promptly arrived on time and made helpful suggestions to help care for my rugs and carpets.
Excellent.....On time, fast quality service and explained process and care.
Excellent.....<no comment>
Excellent.....It is so good to know that when I move my sofa couch you will come out and 'scotch guard' the place under the couch. Thanks.
Excellent.....He was very friendly and efficient.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Professional, thorough, efficient – as always! (Plus right on time!)
Excellent.....I am so impressed with your company. Wonderful service. Thank you very much.
Excellent.....<no comment>
Excellent.....Rugs look great. Technician was knowledgeable expert.
Satisfactory.....He was nice and conscientious. However, he was not as experienced as the person who came last year.
Excellent.....Absolutely outstanding in every way! Thank you!
Excellent.....<no comment>
Excellent.....He did an outstanding job (as he did last year, which is why I came back!) Hope to see him next year too!
Excellent.....Could you please call me to discuss products I could keep here for spots? We are very pleased with you and your personnel.
Excellent.....<no comment>
Excellent.....Very professional, neat and well organized as always. (We probably will need 1 more visit to apply another coat of brown out when you have time.)
Excellent.....<no comment>
Excellent.....Timely prepared, cooperative and professional; a good rep. for your company.
Excellent.....Thank you!
Excellent.....Although I called in a recall on this, it looks like he did the area near <daughter's> bed...though he didn't note it didn't clean off. And he did miss a spot on the couch. Otherwise, great service...and it gave me a chance to meet 'the' Christopher on the recall!
Satisfactory.....2 side cushions left on the side of the couch were missed. (They were on the floor). The technician was very nice and polite.

Excellent.....His methodical rug cleaning technique leaves a beautiful, intricate and uniform pattern on the rug itself. Attention to details such as this are especially appreciated by those of us who appreciate the finer things in life: such as Christopher's!!

Excellent.....Still some dirt on risers of basement stairs. Can that be cleaned?

Excellent.....<no comment>

Excellent.....As always, very nice!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very professional, great work! Will continue to use your services.

Excellent.....Service was outstanding. He was very polite and extremely professional. Well done!

Excellent.....<no comment>

Excellent.....He was very professional and very polite. My only concern is that the stains did not come out of my couch that he cleaned and treated. Please call to schedule a re-clean.
Thank you!

Excellent.....Very professional and courteous. Wonderful job cleaning item.

Satisfactory.....Unable to lift old stain but explained why. Courteous.

Excellent.....<no comment>

Excellent.....Fantastic job and service. Excellent in every way. On time too!

Excellent.....Very helpful and friendly. Thnx

Excellent.....Both the cleaning consultation and the delivery of our beautifully cleaned rug were outstanding. We would recommend you to any of our friends. Thanks

Excellent.....He was very professional and astute with the treatment.

Excellent.....You always do an excellent job.

Excellent.....<no comment>

Excellent.....He was on time, professional and efficient – thank you! We look forward to doing business with you in the future.

Excellent.....<no comment>

Excellent.....As always a very professional staff, friendly and detail oriented.

Excellent.....<no comment>

Excellent.....He was the second person to clean the same carpet and he did an excellent job.

Excellent.....<no comment>

Excellent.....I was extremely happy with him and the cleaning that he did for us. I will certainly call you again in the future.

Excellent.....<no comment>

Excellent.....Great job – he worked very hard on spots and overall. Very polite, helpful, professional. We're very satisfied with the work done.

Excellent.....As always we are very pleased with the results. Fort did a very thorough job. Our carpet looks great!

Excellent.....On time (so rare today). Neat (so rare today). Respectful of my home (so rare today)
Thanks!

Excellent.....He was a professional! He was friendly and paid attention to the spots pointed out. He cleaned one area that the carpet dealer said it was part of the pattern in the carpet. Fort cleaned it beautifully!

Excellent.....<no comment>

Excellent.....Great! I've recommended your services to others.

Excellent.....<no comment>

Excellent.....Very courteous and professional service

Excellent.....<no comment>

Excellent.....He was excellent!

Excellent.....Very good work done very efficiently.

Excellent.....Very helpful and knowledgeable.

Excellent..... Thank goodness I found you!

Excellent..... <no comment>

Excellent..... Great job and very professional.

Excellent..... <no comment>

Excellent..... Very nice thorough job. Turned out better than I expected. Thank you – I will always call Christopher's for our cleaning work.

Excellent..... Terrific work!

Excellent..... Amazing job! Thank you!

Excellent..... Wonderful and very professional.

Unsatisfactory.... Please call me ASAP

Excellent..... Personable, bright, efficient, able, etc., etc... Thanks, as always.

Excellent..... <no comment>

Excellent..... Very pleased with all elements of his work.

Excellent..... Courteous efficient, on time and removed the stain. I am very happy and have referred business to you.

Excellent..... Fine, pleasant and efficient.

Excellent..... Your technicians are very annoying – they are prompt and professional and very helpful in explaining problems. They have spoiled us! How can we deal with Comcast, GE and Plumbers? You're terrific!

Excellent..... Thank you! Great work as usual!

Excellent..... A++ You have never once disappointed me. Your service is without equal.

Excellent..... I am always pleased with the prompt and courteous service provided by Christopher's.

Excellent..... Excellent technician with extremely careful level of detail and caring for the home.
Thank you!

Excellent..... <no comment>

Excellent..... <no comment>

Excellent..... Jeremy is my favorite but Fort was terrific.

Excellent..... Terrific – a pleasure to deal with – on time, helpful, excellent work!

Excellent..... As always –

Excellent..... He did a really nice job. I will definitely use your company again. THANKS!

Excellent..... <no comment>

Excellent..... He was punctual, pleasant and knowledgeable. Thank you.

Excellent..... Did a great job! He was very professional and understood the fabrics he was working with.

Excellent..... Helped in moving pad, laying rug and especially, moving furniture back to its original position. Thanks for supplying two strong men!

Excellent..... Came on time, did a great job and was most outgoing.

Excellent..... I have been consistently impressed by your people and service. Thank you!

Excellent..... <no comment>

Excellent..... <no comment>

Excellent..... <no comment>

Excellent..... <no comment>

Excellent..... Nothing better than being so timely! Also, very helpful with textile care tips. Helpfully noticed a terrible old stain on a chair and asked a few questions to see if he could recommend a way to fix it!

Excellent..... Very professional and courteous. The carpet looks good.

Excellent..... Very knowledgeable, polite and efficient. I plan to arrange at a later date upholstery cleaning.

Excellent..... <no comment>

Excellent..... We do think sofa should have been moved and carpet cleaned underneath.

Excellent..... <no comment>

Excellent..... Thank you- Will call when sofa is recovered.
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... Very pleasant young man. Thank you!
Excellent..... <no comment>
Excellent..... Very friendly and professional.
Excellent..... <no comment>
Excellent..... Great job as always. Courteous and careful!
Excellent..... I waited a long time to use your services and it was well worth the wait. Absolutely great!
Excellent..... As usual!! He helped me out in an emergency once more! Thank you!
Excellent..... Thank you!
Excellent..... To be recommended!
Excellent..... Not only on time, he was early! Very nice. Did a great job.
Excellent..... Thank you so much!
Excellent..... Great job – Thanks for all your excellent service...
Excellent..... Very pleasant. Nice having your people.
Excellent..... Thank you-
Excellent..... They were efficient and thorough. I would use you again.
Excellent..... Everything OK. He did a bit extra along with agreed upon services - like turning over rugs, etc... Excellent!
Excellent..... <no comment>
Excellent..... Wonderful – as usual – thanks!
Excellent..... As always!
Excellent..... That says it all. Many thanks.
Excellent..... He got all the stains out. He was great to work with.
Excellent..... Exceptional! Thank you.
Excellent..... <no comment>
Excellent..... Always prompt, cheerful and extremely competent.
Excellent..... Prompt and efficient!
Excellent..... As always, your service was top grade. However, this time some spots came back after the rugs dried.
Excellent..... Promptness appreciated.
Excellent..... <no comment>
Unsatisfactory.... Couch stain was not totally removed. Please call me. Thank you.
Excellent..... Thanks for saving our couch!
Excellent..... Very thorough. We will use you again. Thanks
Excellent..... It was an excellent job. Thanks, <House Manager>
Excellent..... <no comment>
Excellent..... <no comment>
Excellent..... He was unable to remove our coffee stains (we had tried unsuccessfully to remove it first) but he was honest about the expectations of the process and helpful.
Excellent..... Excellent work, courteous professional manners; a pleasure to have them around.
Excellent..... <no comment>
Excellent..... Very fine job – much appreciated – look forward to regular visits.
Excellent..... <no comment>
Satisfactory..... They were courteous and seemed to have done a good job.
Excellent..... Very professional and friendly!
Satisfactory..... <no comment>

Excellent.....Arrived as scheduled and performed in a polite and professional manner. Not all stains could be removed and the follow-up on the next day was most satisfactory, even though we still have one trouble spot.

Excellent.....Punctual and good worker. Answered my questions.

Excellent.....<no comment>

Excellent.....Great job.

Excellent.....Prompt, courteous, all things we have come to expect.

Satisfactory.....<no comment>

Excellent.....<no comment>

Excellent.....He was absolutely great!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Looks great! Thank you very much.

Excellent.....<no comment>

Excellent.....Great job – Thank you again!

Excellent.....<no comment>

Excellent.....Very nice, professional and did excellent and fast work.

Excellent.....Thank you!

Excellent.....Thank you for exceptional work and service!

Excellent.....No complaints. The specialist showed up on time and did a great job.

Excellent.....You guys are awesome!!! I can't believe it took no time at all to get the gum out of the carpet. Thank you soo much!!

Excellent.....On time, great job – Thank you.

Excellent.....Your company always delivers good service promptly!

Excellent.....Wonderful – excellent job – great advice. Someone from office is to call me re: area rug.

Excellent.....We are very pleased with your professional service – your prompt attention is very appreciated.

Excellent.....After the fact a few spots resurfaced after the technician left. He told me if it happened after drying to call in a touch up request. I've been too busy to do it, but it was a very proactive offer on his part.

Excellent.....As Always! Congratulations on your 10th anniversary!

Excellent.....The gentleman that provided the service in our home was particularly attentive, helpful and professional.

Excellent.....As always, terrific service. Thank you!

Good (hand written between excellent and satisfactory) Very nice professional man.

Excellent.....Fab-o-la!

Excellent.....Thank you for being so prompt. I will use your service again.

Excellent.....Both the furniture and the rooms were left in perfect condition. Courteous, efficient service – which is hard to get these days.

Excellent.....Polite, neat, clean, efficient.

Excellent.....He did a great job. Thanks so much.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....As always

Excellent.....Fort offered to come back for a second spot cleaning of a difficult stain if not removed entirely. (Free of charge he said!)

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Excellent service – very knowledgeable!

Excellent.....This was the best cleaning our rug and furniture has had. Much better service/quality than other companies I've used.

Excellent.....<no comment>

Excellent.....On time, pleasant, knowledgeable, able!

Excellent.....A pleasure to work with – competent, honest and personable!

Excellent.....Great guy! Great job!

Excellent.....He could not have been nicer, more professional; nor could he have done a better job. I was thrilled. Thank you.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....As always!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....As always! A pleasure to deal with!

Excellent.....They did a wonderful job!

Excellent.....<no comment>

Excellent.....Outstanding service – in and out quickly while I was busy in my office. Couldn't tell he was there until he came to say he was finished. I will highly recommend you!

Excellent.....<no comment>

Excellent.....Very pleasant and great to work with. Always a great job!

Excellent.....He was great! Please send him next time.

Excellent.....Professional, interested, careful. Job well done! Thanks!

Excellent.....<no comment>

Excellent.....Very professional and polite. Your people are great. Keep up the good work!

Satisfactory.....Very professional but did miss a spot on the pillow.

Excellent/Satisfactory I got conflicting info re: treating the wine stain with water immediately vs. leaving it untouched. 2 different technicians-2 different answers. I am happy with the results.

Satisfactory.....He was courteous and pleasant but I felt duped! The job only took ½ hour. I wish he had told me he had finished before he packed away all his equipment. I would have had him clean my other couch. And I would have attempted to unstick a zipper had I known before he finished.

Excellent.....Your man did a good job.

Excellent.....Courteous, professional, as always! We like all of your employees that we've had here!

Excellent.....A delight to deal with – called to see if arriving early was OK. Very courteous, service oriented! Thanks.

Excellent.....Fabulous! Polite, helpful, takes time to be careful and informative. He represents your company well!!

Excellent.....Very nice and professional.

Excellent.....The best!

Excellent.....<no comment>

Excellent.....Very professional and careful. Arrived on time!

Excellent.....Will definitely use you again!

Excellent.....<no comment>

Excellent.....Wonderful customer service – you'll hear from me again!

Excellent.....Good job!

Excellent.....<no comment>

Excellent.....Polite and highly professional.

Excellent.....As always, thorough and answered all my questions.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....A true professional. He treated my rug as if it were made of gold. Christopher's is a 'cut above all others. I have already recommended Christopher's.
Excellent.....Did a fine job. Thanks
Excellent.....Terrific! Very knowledgeable.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Very professional/knowledgeable!
Excellent.....I appreciated his honest appraisal of the situation (not all the stain could be removed) and his professional demeanor. Good job!
Excellent.....Always!
Excellent.....As always, Jeremy is a pleasure to work with. He does an excellent job.
Excellent.....As usual, we were thrilled with the results. Very attentive and pleasant. Thank you. It's nice to know we can rely on your company.
Excellent.....<no comment>
Excellent.....You are always on time, professional, convey a neat and clean appearance, plus do a great job!
Excellent.....Very pleasant, nice young man!
Excellent.....<no comment>
Excellent.....With thanks!
Excellent.....As always - capable, friendly, attentive.
Excellent.....Very attentive, conscientious and personable.
Excellent.....<no comment>
Excellent.....He was fantastic – very thorough. I do have a mystery stain, however, that keeps reappearing a few weeks after you remove it.
Excellent.....Although, the chairs didn't come as clean in the past.
Excellent.....<no comment>
Excellent.....The technician has been to my home before. He is extremely pleasant and competent. Very respectable – you are lucky to have him!
Excellent.....<no comment>
Excellent.....Very professional!
Excellent.....Very polite and knowledgeable.
Excellent.....<no comment>
Excellent.....Very good work, very professional, very helpful
Excellent.....<no comment>
Excellent.....Great! Professional, fast and he always does a good job on the furniture.
Excellent.....<no comment>
Excellent.....Wow! Thank you Christopher's!
Excellent.....Very professional and knowledgeable. Excellent customer skills.
Excellent.....On time and quick.
Excellent.....<no comment>
Excellent.....Great service as usual.
Excellent.....Very knowledgeable, personable and professional. Highly recommended.
Excellent.....Thank you. He did a wonderful job!
Excellent.....<no comment>
Excellent.....Always professional and courteous, Christopher's staff is continually pleasant.
Excellent.....He was very courteous and nice.
Excellent.....<no comment>
Excellent.....<no comment>

Excellent.....Very professional and responsible to specific requests I made about one of my couches.
You are a great asset!

Excellent.....The work was not done onsite but the advice and professionalism was excellent!

Excellent.....Very good. So happy we found you and your company!

Excellent.....Outstanding, helpful, very knowledgeable and professional.

Excellent.....Thank you!

Excellent.....Very pleasant – great job

Excellent.....Thanks!

Excellent.....<no comment>

Excellent.....Nice! Professional! Knowledgeable! Thanks

Excellent.....<no comment>

Excellent.....Courteous and professional as always! Thanks

Excellent.....As always, very pleased!

Excellent.....<no comment>

Excellent.....Thanks very much. A real salvage job!

Excellent.....While the technician was great and did some spot removal, \$200 was too much to pay
for the service you provided since the technician told me to wash the slip covers myself
and put them back on.

Excellent.....He was polite and very thorough. Would definitely use your company again. Thank
you!

Very Good (Hand written between excellent and satisfactory) <no comment>

Excellent.....Thanks!

Excellent.....<no comment>

Excellent.....Punctual, clean and very informative. You have a new customer.

Satisfactory.....Very good as usual. I looks as if there are one or two spots that were missed. I'll call
regarding a revisit.

Excellent.....Very professional, efficient and courteous! Good job! Thank you

Excellent.....<no comment>

Excellent.....There are still spots on the carpet.

Excellent.....<no comment>

Excellent.....They've always been great!

Excellent.....Hard working young man with a positive attitude!

Excellent.....Service was great – job is excellent. Thanks

Excellent.....Explained his work well and communicated with me as I requested.

Excellent.....I just wish I had waited until after the mover's trampled my clean new carpets!!

Excellent.....Great job! Can't say enough about it. I am very pleased.

Excellent.....As always, excellent!

Excellent.....Everything looks really good! Thanks

Excellent.....Never disappointed! Great job and quick service.

Excellent.....<no comment>

Excellent.....The service was extremely courteous. Pick up and delivery was exactly when promised
.....And the cleaning was excellent.

Excellent.....Great job – Very professional and courteous.

Excellent.....He was great. Worked around scheduling obstacles very pleasantly!

Excellent.....As always, great, courteous and efficient!

Excellent.....Very professional, courteous and pleasant. This guy was great!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very careful service. Removed much residual shampoo from PREVIOUS COMPANY
Cleaning. OVERALL very good. Thank you. Hope you can do as well with area rugs.
Thanks.

Excellent.....Excellent service
Excellent.....Thank you, now I will enjoy the holidays. I have clean carpets!!
Excellent.....Friendly, considerate, efficient, thorough. Will recommend highly.
Excellent.....Fantastic!
Excellent.....Rug looks great and our technician was great. Thank you.
Excellent.....Your representatives did an excellent job which was completed on time. He was courteous and well informed.
Excellent.....Great job.
Excellent.....On time, very courteous. Unfortunately the stain would not come completely out!
Excellent.....Everything looked and smelled clean.
Excellent.....Always!
Excellent.....Always excellent!
Excellent.....Was pleasant and efficient. I wish the carpets had dried in less than 2-3 days.
Excellent.....<no comment>
Excellent.....As usual! Thanks very much. Very professional, polite and knowledgeable.
Excellent.....<no comment>
Excellent.....Absolutely superb!
Excellent.....Did a great job with an almost impossible situation!
Excellent.....<no comment>
Excellent.....Services beyond expectations! Very professional.
Excellent.....<no comment>
Excellent.....Very professional and thorough! Thank you
Excellent.....Very professional and affable. He took care to caution me that the discoloration in my fabrics may not be removed by cleaning. His services were outstanding.
Excellent.....Jeremy is always excellent!
Excellent.....Could not have been more pleasant or professional. He was great and did a great job.
Excellent.....Technician was great and did a perfect job
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....On spots but pet urine odor was not so good.
Excellent.....Did an excellent job and the carpet cleaned up beautifully. Thank you.
Excellent.....Efficient, capable and timely. The best! Thank you
Excellent.....He was a delight to work with – professional, knowledgeable and reasonable. He is an excellent representative of Christopher's.
Excellent.....Carpet is great
Excellent.....Knowledgeable, courteous and efficient. Our carpets look great!! All stains and baseboard dirt attended to. Thanks!
Excellent.....Excellent Service!!
Excellent.....<no comment>
Excellent.....Very professional, honest and good at what he does.
Excellent.....Although I was somewhat disappointed that more of the stains on the upholstery did not come out.
Excellent.....He was wonderful. He did a great job and was a delight to work with.
Excellent.....Extremely satisfied: superb work with a pleasant nature. Thank you Jeremy!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Both men who came out were courteous, helpful – great. Thank you! Can you please call me to discuss the stain protection? Thanks.
Excellent.....<no comment>
Satisfactory.....<no comment>

Excellent.....You always do an amazing job and we use you every time. Thanks again! Somerset House

Excellent.....Courteous as always – very professional. However, major stain did not come out – got worse – disappointed.

Excellent.....Excellent always

Excellent.....I am very pleased. Very professional job.

Excellent.....<no comment>

Excellent.....Reconfirmed. On time. Knowledgeable. Helpful. Easy and convenient for me. Thanks!

Excellent.....Always a pleasure doing business!

Excellent.....The carpets cleaned up very well. He did a fine job.

Satisfactory.....I will call soon for another service. The young men were very polite.

Excellent.....Since this was my first experience with having furniture cleaned professionally, I have no comparisons to make. However, he did very good work and was an extremely pleasant and enjoyable person.

Excellent.....Punctual and efficient and a pleasure to deal with. He also did a great job. Thank you

Excellent.....Wonderful. Thanks for the great service.

Excellent.....<no comment>

Excellent.....Job well done.

Excellent.....Honest and forthcoming re: anticipated results (which were excellent). Punctual. A+++

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Absolutely perfect! Thank you.

Excellent.....<no comment>

Excellent.....Once again, the service was outstanding. Thank you.

Excellent.....Fine service. Your prices are out of sight!

Excellent.....Jason managed to remove a very difficult stain from a sofa on our floor! We now have a very happy customer. Thanks!

Excellent.....The service was perfect! Thanks.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Everything was fine.

Excellent.....I am still waiting for them to finish one little spot in the dining room.

Excellent.....He was very good and very thorough with his knowledge of the process and materials used. I have recommended your people to friends.

Excellent.....He was very efficient and did a perfect job. Hope I'll have him again. Thanks very much for the service.

Excellent.....<no comment>

Excellent.....<no comment>

Unsatisfactory....Not satisfied with my bedroom carpet and a little in the dining room.

Excellent.....Exceeded my expectations on quality. Was early to the appointment and was extremely courteous and professional. Outstanding!

Excellent.....<no comment>

Excellent.....He was efficient, mannerly and quick! Helpful and outgoing. Excellent!

Excellent.....The carpeting looks wonderful.

Excellent.....As always – great service!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....We'll use you again!

Excellent.....He was great! Thanks!

Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....I appreciate your high quality service.
Excellent.....He did a good job and was helpful in explaining the brush and both service plans.
Excellent.....<no comment>
Excellent.....On time and very well done.
Excellent.....<no comment>
Excellent.....Thanks for everything. Lee and office staff are great!
Excellent.....<no comment>
Excellent.....Outstanding as usual.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....The technician was helpful (providing info on stain prevention) and professional. Have you considered having your specialists wear disposable shoe covers?
Excellent.....He was very cooperative and answered many questions I had. Would like too have you again.
Excellent.....He did an excellent job though I found when he left that one spot was missed. Ah well...
Satisfactory.....As substitute, did not have file. Would have preferred the specialist who treated previously and had more knowledge.
Unsatisfactory....Technician left way too much water in carpet, could not walk on it for 24hrs., it was spongy and rippled, eventually settled down and dried out OK but own still concerned about the floor beneath the carpet.
Excellent.....Prompt and effective service. My first experience with your company was excellent.
Excellent.....<no comment>
Excellent.....Extremely polite and professional.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....There were still some spots and dirty areas after initial cleaning but your technician came back and re-cleaned those areas. I really appreciated that! Thanks
Excellent.....On time – great work – great attitude. Thanks!
Excellent.....Great job!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Arrived on time, kept me informed, performed work as described.
Excellent.....As always. May thanks!
Excellent.....<no comment>
Excellent.....Thank you for taking good care of our 'emergency' quickly.
Excellent.....Your technician was delightful – very professional – he did a great job! Thank you to all at Christopher's for being such a fabulous company with a wonderful staff!! You're the best!!!
Excellent.....On time – well organized – polite – great work.
Excellent.....It is always a pleasure to do business with your company.
Excellent.....He was a delight – the perfect combination of professionalism and personality. Superb people skills and a focused worker. He did an excellent job!
Excellent.....A pleasure to work with will use you again soon. Thank you
Excellent.....Thank you.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Satisfactory.....I would have liked a bit more care taken to not spray the wood trim on the chairs – I know that must be difficult.

Excellent.....<no comment>

Excellent.....Extremely polite – spots were removed even better than I expected.

Excellent.....He did a very thorough job.

Excellent.....<no comment>

Unsatisfactory....I was told that the chairs could be cleaned...they were not. Please call me to discuss!!

Excellent.....<no comment>

Excellent.....Everything looked great very professional, courteous and took time to test fabrics and explain procedure.

Excellent.....<no comment>

Excellent.....<no comment>

Unsatisfactory....Dripped chemicals on our wood and marble floor – I am having to manage 2 companies you don't want to remedy – time I just don't have to spare! I know it was an accident but I feel like calling Christopher's has caused me a lot of work and time to get back to where I started. **Christopher's response: The technician responsible was release from employment. The cost to repair damage was covered by Christopher's.**

Satisfactory.....Noticed a pulled placed on arm of loveseat that I did not see before cleaning. Still, the man did work in a professional and courteous manner.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....We are extremely happy with the service and with the people that worked in our home.

Excellent.....<no comment>

Excellent.....The technician was very pleasant and professional. He did an outstanding job! Please send him the next time!

Excellent.....<no comment>

Excellent.....I love your company – always terrific!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....You all are the best. Don't get too big please!

Excellent.....<no comment>

Excellent.....He was the very best specialist we have had from Christopher's – in all future visits we would only like him to service our home. Merry Christmas!

Excellent.....But he should be a bit more careful in measuring the solution.

Excellent.....<no comment>

Excellent.....You are pricey, but good!

Excellent.....<no comment>

Excellent.....As always – service was wonderful. Thank you.

Excellent.....The man was very diligent. However I was surprised at the cost of the project. Where I thought the chairs would be spot cleaned, they were cleaned and retreated. The workmanship was excellent though.

Excellent.....<no comment>

Excellent.....Thank you

Excellent.....Only problem I though it was free cleaning for spills in 1st year after initial cleaning and protection.

Unmarked.....Forgot some spots

Satisfactory.....Came as scheduled. Stain still in carpet (dog urine).

Excellent.....The technician was on time, courteous and fastidious – just great!

Excellent.....Terrific!

Excellent.....He did a great job – prompt & efficient.

Excellent.....<no comment>

Excellent.....With 3 Labs and husband and a light colored family rug – he did a wonderful job getting up all kinds of spots. Thanks!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....His approach, attitude and work skills – everything was so pleasing and encouraging. I was grateful for the success of the job.

Excellent.....I would like to have him come every time! Worked like he cared about the results of his work.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Your technician was wonderful! Thank you

Excellent.....<no comment>

Excellent.....Excellent work. Very professional

Excellent.....Beautiful job – very friendly.

Excellent.....And thanks for squeezing in this appointment before Christmas. I had 20 people for Christmas dinner at my house! They sat on a clean sofa!

Excellent.....He showed up exactly on time the day after Christmas to save us from the substantial red wine spill on the sofa and carpet. He was extremely polite, pleasant, efficient and effective. My visiting Aunt and I enjoyed having him in the house.

Excellent.....What a nice person! I was truly happy with all involved and also my furniture has never looked as bright and clean since the purchase of my pieces! Thank you.

Excellent.....<no comment>

Satisfactory.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thanks

Excellent.....Excellent service but very costly!

Excellent.....He was extremely professional, he did an excellent job cleaning our upholstery and he answered my questions with respect. Thank you.

Excellent.....All in all, I was pleased.

Excellent.....Thank you for the fine job – The carpet looks brand new!

Excellent.....Will spread the word – I thought my silk couch was ruined – he was terrific!

Excellent.....Will call again for additional work.

Excellent.....<no comment>

Excellent.....Lovely service!

Excellent.....Thanks for coming back and making it just right.

Excellent.....Christopher's has outstanding staff!

Excellent.....Wonderful!

Excellent.....The technician provided excellent service. We are pleased to be Christopher clients.

Excellent.....Did a great job!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....As usual!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very thorough. Polite service.

Excellent.....<no comment>

Excellent.....He's the best!

Excellent.....On time at 8am and super nice! Everyone I have been in touch with there has given excellent service. Thank you.

Excellent.....<no comment>

Excellent.....Very pleasant person as well.

Excellent.....Extraordinary and prompt service. Great job!!

Excellent.....Phil was fabulous! Very professional and helpful.

Excellent.....On time, professional, friendly. Great employee.

Excellent.....<no comment>

Excellent.....As always, a job well done by courteous and professional people. No wasted time. Thank you!

Excellent.....Always a great job!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Phil was excellent, courteous, helpful, and polite.

Excellent.....Very efficient and careful.

Excellent.....<no comment>

Excellent.....One of old spots still can not be removed on the dining chair. I am just going to leave it.

Excellent.....<no comment>

Satisfactory.....The person who came here was extremely careful and conscientious – very much appreciated.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....But we did miss a spot on the love seat. But we can catch it on the next visit.

Excellent.....<no comment>

Excellent.....Thanks for the great try!

Excellent.....Great service and very pleased with the results! Thanks

Excellent.....What a pleasure to deal with you – prompt, charming and efficient. Our chaise lounge looks like new. Thanks!

Excellent.....This person is wonderful and I must tell you again how impressed I am with your company and technicians. I always recommend you to my clients.

Excellent.....Terrific job – many thanks!

Excellent.....The technician was extremely personable and professional in our home. Our furniture looks new.

Excellent.....He was great! The only question I have is, does the velvet couch he cleaned, now need to be brushed? When I scheduled the original appointment, the woman I spoke to said you would have to come back out to brush out the velvet. Also, I would like to schedule the cleaning of a chair I have. Please call me.

Excellent.....Great! Thank you very much!

Excellent.....Thanks very much!

Excellent.....Wonderful service – good follow-up and courteous and efficient representatives – in office and in the field!

Excellent.....<no comment>

Satisfactory.....<no comment>

Excellent.....<no comment>

Excellent.....I am very happy with the service and my furniture looks great!

Excellent.....The technician was courteous, quick and efficient.

Excellent.....Polite, professional and thorough.

Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....He was very knowledgeable and helpful
Excellent.....The technician was very knowledgeable and helpful. I sell furniture at Crate & Barrel and can now say that Christopher's is the best! Thanks! (July '02)
ExcellentExcellent professional service!
Excellent.....No issues.
Excellent.....<no comment>
Excellent.....You service is excellent!
Excellent.....Great service! Thanks
Excellent.....Carpet looks like new. Wonderful job and very professional specialist.
Excellent.....<no comment>
Excellent.....GOOD JOB!
Excellent.....Prompt, polite and efficient. Thanks
Excellent.....<no comment>
Excellent.....The technician was very neat, attentive to detail and courteous (as was the man who assisted).
Excellent.....Thanks.
Excellent.....<no comment>
Excellent.....Many thanks!
Excellent.....<no comment>
Excellent.....Great job as always!
Excellent.....<no comment>
Excellent.....A job well done. Thank you.
Excellent.....As always!!
Excellent.....<no comment>
Excellent.....He was prompt and extremely professional – the sofa looks a lot better although a few patches became obvious after cleaning. Thanks for everything!
Excellent.....Super job! Unbelievable. Thank you!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....The specialist was very nice. He was very informative and gave us good ideas on how to maintain the furniture at its best.
Excellent.....Prompt, courteous, clean and non-disruptive – overall extremely professional.
Excellent.....Extremely professional! However, I am unsatisfied with the results.
Excellent.....Thank you so much for coming by last Tuesday and getting out most of the spots. It looks so much better! And thank you for mailing the bottle of 'Integrity...'
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Thank you – looks great
Excellent.....Your technician is truly a professional!! Thank you for the prompt service.
Excellent.....<no comment>
Excellent.....Very pleased – thank you!
Excellent.....A hard working and very competent young man. He did an excellent job and has charming social skills.
Excellent.....Call me to explain spotting options.
Excellent.....<no comment>
Excellent.....He did such a superb job in every way and was meticulous and extremely polite. Thank you.
Excellent.....<no comment>
Excellent.....<no comment>

Excellent.....<no comment>
Excellent.....Spot remover on light carpet was a bit strong. Area is slightly lighter than rug.
Excellent.....Service is very professional and 'nice'.
Excellent.....My carpets look fantastic... The technician was conscientious and personable!!! I'll call you again!!
Excellent.....<no comment>
Excellent.....Great service, and result.
Excellent.....Thanks for the immediate attention.
Excellent.....We are so happy with your company! You are very responsive and professional.
Excellent.....As always
Excellent.....Thanks as always.
Excellent.....He was prompt, professional and courteous on both of his visits.
Excellent.....Much better than the last time.
Excellent.....Everything looks terrific. It was worth the cost.
Excellent.....Appreciated rapid response to request, initiative and follow-up.
Excellent.....You are always prompt, helpful, efficient and friendly.
Excellent.....Thanks for your prompt, professional and courteous attention.
Excellent.....You always do a great job!
Excellent.....Men did a good job. They were efficient, polite, and explained all of the necessary details. We will use you again.
Excellent.....We thought we'd have to replace the carpet; Decorator Bette Collins recommended we call you. The technician was thorough and meticulous. We're thrilled with the result. Everybody we dealt with was professional and friendly. Thank you.
Excellent.....The man is an excellent worker!!! Conscientious personable and very thorough. Don't let him get away.
Excellent.....<no comment>
Excellent.....Wonderful – like all your other staff!
Excellent.....Thanks
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....What a delightful, talented and professional individual. Great job! Thanks
Excellent.....<no comment>
Excellent.....It's wonderful to have such great service.
Excellent.....<no comment>
Excellent.....The technician was professional, courteous, and committed to doing the best job possible. His sincere interest in his clients and his warm personality are an asset to Christopher's.
Excellent.....<no comment>
Excellent.....As always I appreciate Christopher's very professional and courteous service.
Excellent.....Your price is a little high!
Excellent.....Great job!!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Wonderful job! Thanks.
Excellent.....The best – was honest about one couch that would have taken too long and cost too much – to clean.
Excellent.....All gentlemen were very professional and courteous – Everything looked great!!
Excellent.....Very careful and caring work. I am most pleased with the results. Thanks!
Excellent.....The best, as usual. Thank you again.

Excellent.....He did an excellent job on our sofa. As always we are happy using you.
Excellent.....Always great service and polite!
Excellent.....<no comment>
Excellent.....Very nice and professional
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Good work as always and very responsive.
Excellent.....He was very efficient, knew all of our needs and did a very thorough job. All in all he was great!
Excellent.....As always.
Excellent.....He was very professional – courteous and efficient.
Excellent.....Very courteous and did an excellent job.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Beyond excellent...superior. My husband and I agree that he was the best specialist we've had in the 5 years we've been customers. He was professional, attentive to my concerns, thorough and very hard working. Also, Thank You for having a helpful and lovely human being answer your 800 tel. no. instead of a machine!!!
Excellent.....He was completely fantastic. Excellent job! Thank you
Excellent.....Completed the job quickly; left no mess.
Excellent.....Couldn't have been any better
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Great job!
Satisfactory.....Thank you. 1. Brown stains on blue Berber rug have reappeared. 2. Yellow living room rug has new spots – black – possible from chair. Found under chair.
Excellent.....I was not here but from what I can see he did a good job!
Excellent.....Very nice and helpful. Did a great job!
Excellent.....<no comment>
Excellent.....Great service, attention to details. Thanks for everything. Carpets look like new!
Excellent.....Sorry he did not have time to do the rug.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....I would have been happier if they removed the spot!
Excellent.....And very very prompt.
Excellent.....Very helpful!!
Excellent.....Outstanding. We will call again.
Excellent.....<no comment>
Excellent.....Fabulous service and excellent job! Thank you!
Excellent.....Thank you.
Excellent.....he always does a great job.
Satisfactory Good job.
Excellent.....He did a superior job in a very professional manner. I am very pleased.
Excellent.....As always! Thanks.
Excellent.....Of course, we've come to expect excellent service from Christopher's! The technician did a great job – fast, thorough and pleasant as always.
Excellent.....Very pleasant person who came and I appreciate the fine service.
Excellent.....Thank you.

Excellent.....He was very careful with my walls and furniture and very considerate!
Excellent.....Very courteous – arrived promptly. Friendly.
Excellent.....Everything very good.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....As always!
Excellent.....<no comment>
Satisfactory.....Very pleased. Very expensive but do the job.
Satisfactory.....Very pleasant and able, good salesman and encouraged me to by the \$75 brush!
Unsatisfactory....Ruined our dining room rug.
Satisfactory.....Next time remind us to open windows!! Please let me know if you are going to come work on carpet spots in family room!
Excellent.....One of the most excellent part of this experience was the cooperation in getting an immediate pickup so that it could be back by the 7th of July.
Excellent.....Thank you.
Excellent.....<no comment>
Excellent.....Polite, courteous, friendly and efficient. Took much longer today, however than expected.
Excellent.....Your people are always the best!
Satisfactory.....<no comment>
Excellent.....<no comment>
Excellent.....Informative, fast and nice.
Excellent.....<no comment>
Excellent.....Thank you. All looks very well!
Excellent.....Not only knew his business but also was extremely gracious and friendly.
Excellent.....Stains didn't come out; disappointed.
Excellent.....Did an unbelievable job! Please call me to reschedule my carpet cleaning because he did not have enough time often cleaning my sofa.
Excellent.....He did a beautiful job. Thanks.
Excellent.....This is for both the work and his interaction with me. His advice was most helpful. I will be calling you for more work in the future.
Excellent.....They arrived on time, worked diligently, answered my questions, were friendly and departed quietly.
Satisfactory.....After removing wax, a yellow stain remains and a sticky film to the rug. They are returning to correct this.
Satisfactory.....Extremely professional and knowledgeable, however, the results were unsatisfactory due to the water stains that were on the Scalamandre silk chairs.
Excellent.....We can always rely on Christopher's!
Excellent.....Wonderful! Thank you.
Excellent.....Explained items and did his best to be punctual.
Excellent.....Very nice men!
Excellent.....<no comment>
Excellent.....<no comment>
Satisfactory.....White rug still yellow especially in bathroom. Why did my white rug turn yellow after cleaning? However, it is better than it was after first cleaning.
Excellent.....<no comment>
Excellent.....<no comment>
Satisfactory.....Not as clean as I had hoped for.
Excellent.....Great job. Very professional.

Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Thank you! Well done!
Excellent.....<no comment>
Excellent..... Very competent, very pleasant. Well done!
Excellent..... Great to meet Christopher!
Excellent..... Thank you! Our house looked beautiful for all our celebrations.
Excellent..... I was very impressed with your service, as well as the cleaning. I could not be more pleased with your entire staff. Whoever said 'service is a thing of the past' didn't know Christopher's or your employees. Thank you.
Excellent..... David arrived on time, worked steadily and efficiently and produced clean carpets and furniture. I have recommended your service to others.
Excellent..... Very professional and polite service! Thank you.
Excellent..... Your staff is always very professional and pleasant.
Excellent..... Quick and efficient. Keep up the great work!! I hope not to see you soon. Thanks
Excellent..... First class service! Top drawer.
Excellent..... Very nice, polite and prompt. It was a pleasure to have him work for me. His workmanship was great and my home shows it.
Excellent..... As usual – you are the best and you send the best!! Thanks so much for doing such a great job.
Excellent..... Prompt, courteous, thorough, polite.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... A great experience. Quite a professional.
Excellent..... Impressed by your professionalism – will use you again.
Excellent..... Very thorough and professional job. Thanks!
Excellent..... Terrific manner, very professional and helpful.
Excellent.....<no comment>
Excellent..... As always – thanks.
Excellent..... Will definitely call you again.
Excellent..... Thanks!
Satisfactory..... Professional, courteous and efficient. The carpet is in much better shape. Thank you.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent..... Many thanks! A beautiful job!
Excellent..... On time arrival and very good work. .
Excellent..... Prompt and efficient plus very personable. He took the time to address all my concerns and questions. Thank you
Excellent..... Thank you very much for helping me.
Excellent.....<no comment>
Excellent..... Great job / very nice!
Satisfactory..... Quality is, of course, top notch. The value, however, is in question.
Satisfactory..... Good cleaning. Did not know or leave the amount of time to clean. I could have planned second hour better.
Excellent..... Very high quality, thorough work. The technician was an excellent ambassador for Christopher's unique service.
Excellent..... But expensive!
Excellent..... Great job!
Excellent..... Always professional!
Excellent..... Outstanding job - I am so glad I called Christopher's!
Excellent.....<no comment>

Excellent.....Very nice person did the work – he tried to get most of the stain out of a carpet in my daughter’s room – unfortunately only 80% came out. Very nice company to work with.

Excellent.....<no comment>

Excellent.....They were very professional and courteous.

Excellent.....Always responsive.

Excellent.....Nice clean cut young men. Thank you.

Excellent.....<no comment>

Excellent.....Thanks for the great job.

Excellent.....<no comment>

Excellent.....I hope that I won’t be needing to call on you again – but a more courteous and pleasant technician would be hard to find. Thank you

Excellent.....Did an outstanding job and was quite personable as well. A true professional and nice young man.

Excellent.....<no comment>

Excellent.....Office and service personnel were helpful and courteous. We will consider Christopher’s for work again.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Service performed in a most satisfactory manner. Office staff was also great at answering my questions. Thanks for a great job!

Excellent.....Friendly and capable. Super job!

Excellent.....Great service. He worked hard and did a lot in one hour and a half. Good attention to detail and very professional.

Excellent.....Did thorough job in professional manner.

Excellent.....<no comment>

Excellent.....He was very thorough and explained everything in detail. Thanks.

Satisfactory.....The rugs look terrific. I liked my specialist a lot. My only complaint would be that there were white spots on the floor from water and I had just had the floor waxed. So it was disappointing.

Excellent.....Very thorough, professional and did a beautiful job on my dirty carpets!

Excellent.....He did a wonderful job. He was very neat and efficient. Thanks so much.

Excellent.....Very nice and helpful and on time!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....He did a terrific job and was on time and did it quickly.

Excellent.....<no comment>

Excellent.....My carpet and chairs are clean! Thanx!

Excellent.....His attention to detail was just fine. Sofas look great. Unfortunately, the dog stains just don’t come out of the carpets.

Excellent.....Your technician was terrific! He was professional, thorough and pleasant to work with. I’ll definitely use Christopher’s again and have recommended you to a number of friends.

Excellent.....Overall cleaning wine stain in bedroom removed beautifully. Still working on another room, Family Room, cola stain and some odd shading?? But service is without question excellent!

Excellent.....A pleasure to have in the house. Professional and courteous and did an excellent job.

Excellent.....Your service is always excellent! Prompt and reliable and great guys!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Unsatisfactory....I am very unhappy about the condition of my living room rug. The treatment made the stain much more noticeable. A repeat visit did not help.

Excellent.....Couldn't be better or more pleasant.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thank you.

Excellent.....Very satisfied. He was terrific!

Excellent.....I think he's great! Prompt, courteous and professional. What more could I ask for? A twin brother perhaps! ☺

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thank you for the beautiful job!

Excellent.....Wonderful (as usual!)

Excellent.....Always! You are great!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very pleased! Thank you.

Excellent.....What a nice employee!! He was great!

Excellent.....All was great.

Excellent.....Efficient, explained everything, good job!

Excellent.....Arrived right on time, worked quickly, explained everything clearly and was very polite. I'll be happy to recommend Christopher's service to friends and family.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Told me what he could do and then did it. Answered all my questions. Nice guy!

Excellent.....Cheerful, prompt – good service!

Excellent.....Superior service, quality of work and manner.

Excellent.....<no comment>

Excellent.....<no comment>

Unsatisfactory....Successfully cleaned stain on couch. Had another stain on chair – noticed stain was still on chair right after he left (only hear for ½ hour) – stain still remained – called to have another specialist treat spot. Can still see it slightly.

Excellent.....<no comment>

Excellent.....Thank goodness you are in business. I could never have an all white living room with you!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....You guys do a great job!

Excellent.....Well done!

Excellent.....Very pleasant, nice, and professional service!

Excellent.....He arrived on time, explained the process clearly, finished quickly and was politely professional throughout.

Excellent.....I have already made a telephone call and sent a letter commending Mr. Singh's superb service, special care and personable manner. Service at its best! Thank you very much!

Excellent.....Thanks so much!

Excellent.....Very knowledgeable and helpful.

Excellent.....<no comment>

Excellent.....Very efficient!

Excellent.....Jeremy arrived right on time and answered all my questions.
Excellent.....Very professional and polite.
Excellent.....As always
Excellent.....<no comment>
Excellent.....Very competent staff. Carpet along baseboards could have been cleaner.
Excellent.....<no comment>
Excellent.....He came on time, was extremely polite and helpful. Very good job!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....They did a wonderful job on an 'impossible-all-over-the place' red wine spill!! Thank you.
Excellent.....David. Your technician did a superb job on cleaning fabrics and rugs. Even though the
fabrics were 20 years old, they look like new...
Excellent.....Very courteous, professional and thorough.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment">
Satisfactory.....Staff were courteous and efficient at doing their job.
"Very" Satisfactory Personable and did an excellent job.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Jeremy was really good! They did a wonderful job very courteous as well.
Excellent.....<no comment>
Excellent.....Great job! Clean, neat, on time. Thanks.
Excellent.....Outstanding – I would highly recommend.
Excellent.....Great cleaning, great cleaner, great advice on carpet and care. Thanks.
Excellent.....Jeremy is always great.
Excellent.....Most professional!
Excellent.....<no comment>
Excellent.....Need the finish – follow-up appoint for carpet that not be cleaned.
Satisfactory.....<no comment>
Excellent.....Great service as always.
Excellent.....You're wasting your time to send this to me. Your guys are not really excellent in my
book – they are always outstanding. (In the army that rating was above excellent!).
Excellent.....Truly outstanding! Thank you.
Excellent.....<no comment>
Excellent.....Diligent to difficult areas.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....I'm taking the time to fill this out because Fort was responsive to the problem we've had
on many recent visits of film remaining in our carpets. For the first time in many
months, perhaps over two years, this as not a problem. He was also careful not to
place small furniture directly on our linens. Very nice.
Excellent.....<no comment>
Excellent.....Very thorough and professional.
Excellent.....Very professional.
Excellent.....Very good employee. Great job.
Excellent.....<no comment>
Excellent.....Knows his stuff! He is just excellent!
Excellent.....David did a superb job. My rug looked almost new after he finished cleaning it – with no
fumes or odor! I am looking forward to having you return to clean other items.
Excellent.....Always nice and courteous!

Excellent.....Really good work. Will use you in the future.
Excellent.....Very knowledgeable. Very helpful.
Excellent.....Wow! I didn't think it was possible. I thought we would have to buy a new carpet!
Thank you!
Excellent.....Jeremy always does a great job!
Excellent.....That couch was really dirty!
Satisfactory.....Did the job very professionally. Thanks.
Excellent.....All went very well. I am very satisfied.
Excellent.....Thanks again – you're all the best.
Unmarked.....Great work, punctual, thorough.
Excellent.....His service was absolutely superb. Very pleasant and professional.
Excellent.....Jeremy is wonderful!
Excellent.....Nice to see Jeremy again!
Excellent.....<no comment>
Excellent.....As always!
Excellent.....He was very nice and helpful – a real asset to your company.
Excellent.....A totally professional job!
Excellent.....<no comment>
Excellent.....Jeremy kicks ass!
Excellent.....<no comment>
Unmarked.....Had to be redone by Jeremy – streaking and light spots were left from first cleaning.
Excellent.....Very helpful and pleasant.
Excellent.....<no comment>
Excellent.....Fort is entirely familiar with our home. It is a comfort when he arrives because I know he will solve my problem immediately.
Excellent.....Friendly, courteous, great job! Thank you!
Excellent.....On time – cleaning done quickly and satisfactory.
Excellent.....Also very punctual, Thanks.
Unmarked.....Fort did the job needed done perfectly. Thank you and him.
Unmarked.....Very careful, friendly good workers.
Excellent.....Thanks for responding so quickly!
Excellent.....Thank you!!
Excellent.....“Fort” did a very fine job. Pleased me very much with the results. Did everything efficiently and within the tie I expected. Thank you.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Well qualified, attentive team visited our home. We were completely satisfied.
Excellent.....They helped explain the various programs and were knowledgeable, prompt, courteous and good. Thanks.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....David is always wonderful and Noel is also great!
Excellent.....Although some of the stain couldn't be removed, Jeremy did an excellent job.
Excellent.....Jeremy and Oscar were wonderful.
Excellent.....<no comment>
Excellent.....Thanks!
Excellent.....<no comment>
Satisfactory.....Extremely quick! Not sure if all carpets were done in the bedrooms.
Excellent.....The best cleaning we've ever had done – Many ‘Thanks’.

Excellent.....Fort is extremely knowledgeable about carpet care. He is very professional and attentive to customer wishes and concerns. And he is pleasant. Christopher always hires the most professional people –but Fort is truly an outstanding and rare employee. Please pass our comments on to Christopher so he can somehow acknowledge Fort. Thanks! P.S. Fort's attention to detail is as strong as ours for our home! Pretty amazing, (This may be due to the fact that he is also an artist!).

Excellent.....<no comment>

Excellent.....Still one stain remaining after treatment but hopefully follow-up treatment will take care of problem.

Satisfactory.....It would be helpful to be told in advance that you did not move furniture. I would have had the furniture moved out of the room so that all of the carpeting could be cleaned.

Excellent.....<no comment>

Excellent.....<no comment>

Very Good (Handwritten between Excellent and Satisfactory) You were very friendly, easy to have in the home, and did a great job. There are still some remains of a spot on the couch however, and I do not know what to do about that.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Jeremy was knowledgeable and professional. I appreciate the time he took to understand my needs and explain the procedure. I'm extremely satisfied. Thank you.

Satisfactory.....The one small spot in the basement carpet does not look as if effort to remove it was made. Otherwise Fort is TERRIFIC!!

Excellent.....Fort as pleasant and did a great job on the carpets.

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thanks so much.

Excellent.....Very nice person – very professional.

Excellent.....He did a great, careful job.

Excellent.....On time, worked fast. A little pricey.

Excellent.....They did a great job. They were very thorough the first time but I felt that there were areas that needed to be gone over again. It always seems like it takes 2 cleanings to get the spots out. Jeremy seemed a little annoyed that I had him go over a number of areas.

Excellent.....David was organized, courteous and efficient. He and Oscar were great! The carpets look wonderful – like new.

Unmarked.....Good work – not reminded and I forgot chairs in master bedroom.

Excellent.....Nice work!!!

Unmarked.....Very professional and pleasant. Thank you.

Excellent.....Fort's attention to detail and helpful nature were much appreciated – Thank you. Please take good care of such an excellent employee.

Excellent.....A great experience!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Thank you!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Very polite, courteous and quick!

Excellent.....As always Fort as very professional and got the job done quickly and efficiently.

Excellent.....<no comment>

Excellent.....I think a bit too pricey.

Excellent.....Service was excellent. However, I feel as I was overcharged because of the trip charge in as much it took David 45 minutes to get here and he said next time it would not be as much. There should have been an adjustment made.

Excellent.....Thanks for coming back. It looks great.

Satisfactory.....Very professional and helpful. God bless you all.

Excellent.....Very professional. Did great work, explained all very well, very responsive. Very Christopher's!

Excellent.....Jeremy did a fabulous job. Who would have thought that chapstick could do so much damage. But he went beyond the call and everything looks great. Thanks.

Unsatisfactory....<no comment>

Satisfactory.....<no comment>

Unmarked.....<no comment>

Excellent.....Extremely professional, top-notch service. Fort has been to our house many times; he is always a pleasure to deal with!

Excellent.....<no comment>

Excellent.....There were some spots that did not come out.

Excellent.....Amazing! Go out every spot.

Unmarked.....Good job – still have a spot in master bedroom – bench.

Excellent.....David and his assistant were very professional and knowledgeable and pleasant to work with.

Excellent.....Very helpful.

Excellent.....Very pleasant to work with. Explains everything very thoroughly.

Excellent.....Thank you for your good work.

Excellent.....David was very nice and knowledgeable. It was a pleasure dealing with him.

Excellent.....Great job as always.

Excellent.....<no comment>

Excellent.....We were very pleased with our service!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....He was very nice and helpful – called before arriving b/c it was before 9 am – very considerate!

Excellent.....It was great! Prompt and professional.

Excellent.....A little pricey.

Excellent.....Great job David – Thanks.

Excellent.....<no comment>

Excellent.....David and his assistant came to clean our basement carpet and 2 couches 3 days before Christmas – they arrived on time, were friendly and did a great job. Thank you!

Excellent.....<no comment>

Excellent.....Fort did a great job!

Excellent.....Thorough, knowledgeable – came when promised! Will use again & recommend. Thank you!

Excellent.....He and the young man with him were professional and thorough. Excellent job!

Satisfactory.....<no comment>

Excellent.....Thanks! P.S. Arrived on time!

Excellent.....He did a fine job and your response time was amazing!

Satisfactory.....<no comment>

Excellent.....Outstanding!

Excellent.....They both did a great job!

Excellent.....We were extremely impressed with Jeremy. He was knowledgeable, helpful and truly a pleasure to work with. The carpet looks great and we couldn't be happier!

Excellent.....The highest level of professionalism and courtesy of any company I've had in my home!

Satisfactory.....The carpet on stairs still shows soil.

Excellent.....The only problem this time had nothing to do with the pickup and delivery, nor the actual cleaning. There was a sizable mistake made in the charges.

Excellent.....Excellent work. Please send a copy of our one year agreement.

Excellent.....<no comment>

Excellent.....Great job!!

Excellent.....As usual. Your phone is hard to find. Why not list a 703#?

Excellent.....As far as I can tell everything is great. Instructions were left behind. Thanks!

Excellent.....Well done.

Excellent.....<no comment>

Excellent.....the service was excellent. There are some spots left on the cushions. Can the not be removed? I was not told.

Excellent.....He did very good work.

Satisfactory.....Part of stains could not be removed due to long-standing nature of stains (I had missed them).

Satisfactory.....Library chairs and sofa had to be redone.

Unsatisfactory....He did not move furniture, even chairs to clean underneath.

Excellent.....Fort was great. Came exactly on time and worked quickly and carefully. All stains were removed. He was very friendly and professional. Would highly recommend.

Excellent.....Thanks!

Excellent.....The two Textile Care Specialist id an excellent job. They did not waste my time. They had the job well coordinated and they knew exactly what they were doing. Thank you. M. Williams.

Excellent.....You're a great find!

Excellent.....Jeremy was friendly, helpful and eve made hiking recommendations and drew a map for us to try. (He saw a hiking book on the table). Best of all, he got the stain out! Thank you.

Excellent.....Thank you to the entire staff!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Was very professional and efficient. I called him my "alchemist".

Excellent.....Excellent quality, very professional. Will definitely use your service again.

Excellent.....Jeremy was very professional and thorough – What a wonderful asset to your company!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Great job.

Excellent.....Excellent as always. It is always good to see Fort or Jeremy. Thank you.

Excellent.....Thorough job. Very satisfied. Thanks.

Excellent.....We were extremely satisfied – Thank you!

Excellent.....Always great service.

Excellent.....Worker did great job.

Excellent.....Terrific – Thank you!

Excellent.....Thanks!

Excellent.....Great job and great attitude.

Excellent.....Great service – Thank you.

Excellent.....He was great.

Excellent.....Jeremy was very knowledgeable and professional. I would definitely request that Jeremy come back to my house again.

Excellent.....Thank you!

Excellent.....Professional – neat – sensitive – knowledgeable – an asset to your company.
Excellent.....Service was excellent, quick, professional; help was polite – cordial – as I said, excellent!
Excellent.....Fort is always personable and professional!! He does a great job.
Excellent.....<no comment>
Excellent.....Terrific!
Excellent.....<no comment>
Excellent.....Extremely happy with level of professionalism and helping out in a pinch.
Excellent.....Very knowledgeable of furniture care.
Excellent.....Thank you!
Excellent.....<no comment>
Excellent.....Very professional
Excellent.....<no comment>
Excellent.....Nice young man.
Excellent.....Phil is great! He is always very knowledgeable and great work Phil!
Excellent.....Another great job!
Excellent.....Drake was great, polite, helpful, etc. He did a great job.
Excellent.....<no comment>
Excellent.....The service was excellent. The individual was very professional and courteous and the furniture looks much better. Thank you!
Excellent.....Great attitude and service. Will continue using your company and recommending Christopher's to others.
Excellent.....Drake is an asset to your company. I will recommend Christopher's to my clients (I'm a real estate agent with Long & Foster) and my friends and associates. Thank you.
Excellent.....Excellent! Thanks.
Excellent.....<no comment>
Excellent.....<no comment>
Satisfactory.....Cleaning left some lines on ottoman. Great experience with Phil.
Excellent.....Courteous and competent; I am very pleased with the results.
Excellent.....I will contact you in the future for carpet cleaning.
Excellent.....Our furniture now looks great!
Excellent.....As usual – it looks great!!! Thanks.
Excellent.....Phil could be in my home anytime.
Excellent.....Phil was very professional, courteous and competent.
Excellent.....Thank you very much for coming to our apartment with virtually no advance notice!!
Excellent.....As always – service was excellent!
Excellent.....Jeremy's great!
Excellent.....Thank you for coming so quickly.
Excellent.....Service was expensive.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Please call in April regarding patio/pool furniture.
Excellent.....<no comment>
Excellent.....Got stain out!
Unmarked.....A great job by a very professional young man!
Excellent.....Thank you!
Excellent.....<no comment>
Excellent.....Our Textile Care Specialist, Fort, was very professional and showed a lot of attention to detail. He did a very thorough and excellent job on our couch. Thank you.

Excellent.....As always extremely professional, informative, competent, friendly and did all as needed with minimal disturbance – you all should give lesions in good business and customer care!

Unmarked.....Dear Chris, The stain is still obvious over the entire area. I have left 2 messages and one emergency message (yesterday 10:31) but I've heard nothing back. Please call so that we can resolve the issue.

Excellent.....Wonderful service.

Excellent.....Prompt, courteous. Great Job!

Excellent.....We love Fort! So nice, and always does a great job.

Satisfactory.....<no comment>

Excellent.....Very thorough.

Excellent.....I thought my couch was ruined. It looks like new again – Thanks!

Excellent.....Drake arrived on time, did an excellent job, and was very accommodating regarding our schedule and daily activities.

Excellent.....<no comment>

Unsatisfactory....Overcharged and carpet not cleaned thoroughly.

Unsatisfactory....The stains did not come out, but he must have tried his best. I was not aware that the hourly rate was so high. What was it? \$175 per hour? It was absurd.

Excellent.....A most thorough efficient and knowledgeable technician. Very astute and extremely detailed oriented; also very patient with all my questions. Please send him again.

Unmarked.....Fort was great.

Excellent.....<no comment>

Excellent.....<no comment>

Satisfactory.....Drake was really nice. Receptionist called about three times to say he would be late! Disappointed that stains did not come out at all. Called office to ask about this and someone was supposed to get back to me but never did.

Excellent.....Awesome! Thx!

Unsatisfactory....Spots still remain-

Excellent.....Fort was very professional, honest and pleasant.

Excellent.....<no comment>

Excellent.....Everything from phone reception to Jeremy's visit was professional and attentive to my needs. Your customer service is excellent. Am keeping your company in my rolodex.

Excellent.....Thank you!

Excellent.....Very pleasant, nice, and professional service!

Excellent.....<no comment>

Excellent.....Successfully cleaned stain on couch – had another stain on chair – noticed stain was still on chair right after he left (only here for ½ hour) stain still remained. Call to have another specialist treat spot. Can still see it slightly.

Excellent.....<no comment>

Excellent.....Thank goodness you are in business. I could never have an all white living room without you!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....You guys do a great job!

Excellent.....Well done!

Excellent.....Jeremy arrived right on time and answered all my questions.

Excellent.....Very efficient!

Excellent.....<no comment>

Excellent.....Very knowledgeable and helpful.

Excellent.....Thanks so much!

Excellent.....I have already made a telephone call and sent a letter commanding Mr. Singh's superb service, special care and personable manner. Service at its best! Thank you very much.

Excellent.....He arrived on time, explained the process clearly, finished quickly and was politely professional throughout!

Excellent.....<no comment>

Excellent.....Fort did a great job! He arrived on time, was efficient and professional! Thanks!

Excellent.....Loveseat was extremely dirty and now it is good as new!

Unmarked.....Looks very good but it took seven hours to dry and parts took longer.

Excellent.....Friendly service and professional. Did a great job.

Excellent.....Came on time and did a great job as usual! Thank you!

Excellent.....<no comment>

Unmarked.....Fort did a super job on the cleaning! I wasn't too wild about the bang (left by the equipment) on the door frame, however...

Excellent.....Jeremy does a great job! Thanks.

Excellent.....Very professional, excellent service!

Excellent.....Very nice.

Satisfactory.....I thought that spots would be dealt with before application. They were not – maybe that's normal?

Excellent.....<no comment>

Excellent.....He was very professional and did a terrific job. Thank you.

Excellent.....<no comment>

Excellent.....Excellent service as usual.

Excellent.....As usual.

Excellent.....David was exceptionally courteous and professionally. Thank you.

Excellent.....David, great job. Thanks for coming so soon.

Excellent.....All aspects handled well.

Excellent.....He (Jeremy) was terrific. He even captivated my 2-year-old son as he worked. And the couch looks like new. Thanks!

Excellent.....I count on Christopher's high standards and I have never been disappointed.

Excellent.....<no comment>

Excellent.....Wonderful.

Excellent.....Very professional.

Excellent.....Always on time! Gets the job done!

Excellent.....Excellent

Excellent.....As always excellent staff! Thanks.

Excellent.....<no comment>

Excellent.....Very polite. I would definitely use Christopher's again.

Excellent.....Excellent service – polite and prompt.

Excellent.....As usual.

Excellent.....Above and beyond call of duty.

Excellent.....Problem solved promptly and politely

Excellent.....All was taken care of on the second visit and I am now satisfied. Thanks!

Excellent.....They arrived early, worked fast and did more than I expected.

Excellent.....Organized and timely. They were right on time and ready to go! A great job!

Satisfactory.....I can only say satisfactory because of two places in my hall which needed cleaning and were missed – one midway along the molding. I could see where the cleaner had just missed it and the other just inside a closet door which had not been opened.

Excellent.....<no comment>

Excellent.....As always!

Excellent.....Great Job!

Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Superb – Thank you!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Efficient and very courteous as always.
Excellent.....Nothing beats a Ford!
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Really, the rug looks new again. I have to confess, I tried another company and it was a waste of money. David and Noel are NICE (the kind of people you want in your house) and did an outstanding job.
Excellent.....Also very prompt – Thanks.
Excellent.....<no comment>
Excellent.....Fort was terrific!
Excellent.....We were delighted with the service and friendly manner of Jeremy and Noel. Very pleased – Thanks!
Excellent.....Fort arrived 20 min. early; was courteous and professional. He was such a hard worker and didn't take a break in 4 hours! My carpets and furniture look new again. I will highly recommend you to others and to Angies List.com.
Excellent.....Excellent service – great people.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....Very professional
Excellent.....Thanks!
Excellent.....Great job. Jeremy was very thorough and polite. I forgot something and he very generously came back in to help me. Thank You!
Excellent.....Jeremy was personable and efficient. Thank You!
Excellent.....Very professional and thorough job!!
Excellent.....As always!
Excellent.....David was pleasant and professional.
Excellent.....<no comment>
Excellent.....As always, the best service and results!
Excellent.....I lost the first card you sent but David and Noel were terrific! They did an excellent job for us and I already recommended them to my neighbors.
Excellent.....<no comment>
Excellent.....A couple of stains did not come out but I don't think they ever will!
Excellent.....Great Job! Thanks.
Excellent.....<no comment>
Excellent.....Good work!
Excellent.....<no comment>
Excellent.....Always prompt, friendly and reliable.
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....<no comment>
Excellent.....He was great!
Excellent.....<no comment>

Excellent.....David and Noel were great! They were so professional, pleasant and helpful. Good job. Thanks!

Excellent.....Great Service – Will use you again!

Excellent.....<no comment>

Excellent.....<no comment>

Excellent.....Amazing cleaning job on the white carpet upstairs!

Excellent.....Very impressed with the professionalism of the technicians. Thank You!